

# SWARTHMORE TOWN CENTER ANALYSIS







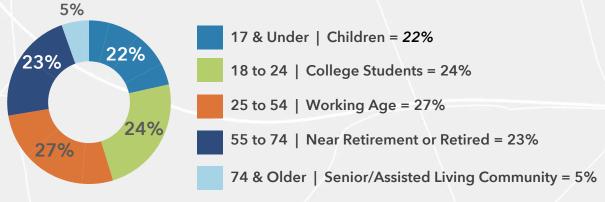
# **OVERVIEW**

- 1 Area Overview
- 2 Real Estate Market Trends
- Housing Demand Analysis
- 4 Retail Demand Analysis
- **5** College Town Benchmarking
- 6 Findings and Recommendations



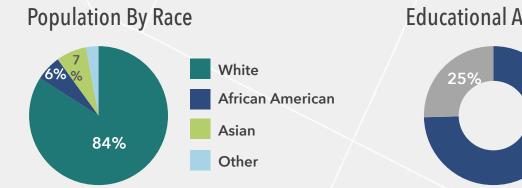
# **1. AREA OVERVIEW**

SWARTHMORE BOROUGH DEMOGRAPHIC SUMMARY 6,250 Residents Median Household Income: \$104,000 Median Age: 33

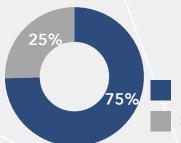


## 2,200 Households

Average Household Size: 3 Family w/Children Households: 37%



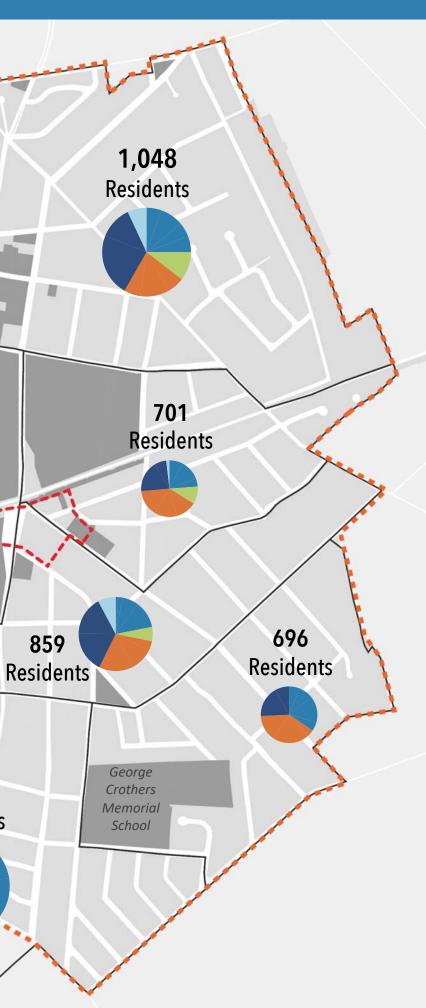
**Educational Attainment** 



Bachelor's or Higher

Some College or High School Equivalency

Source: U.S. Census Bureau, ACS 2017 (5-Year Estimates)



Swarthmore

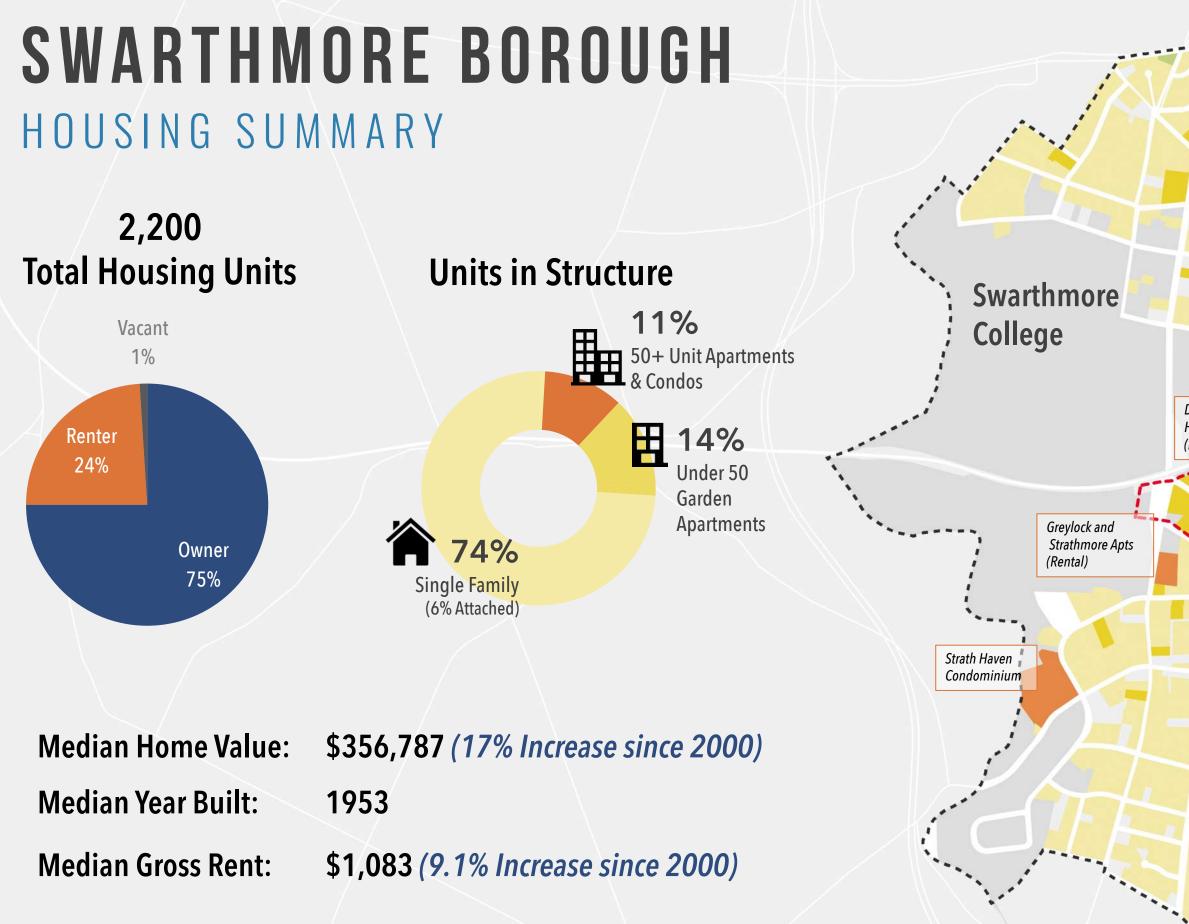
1,728

Residents

1,211

Residents

College



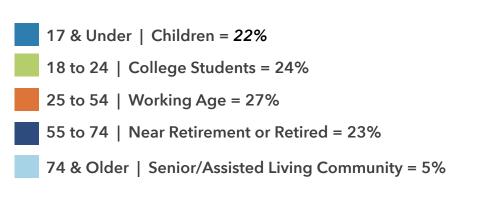
Dartmouth House (Rental)

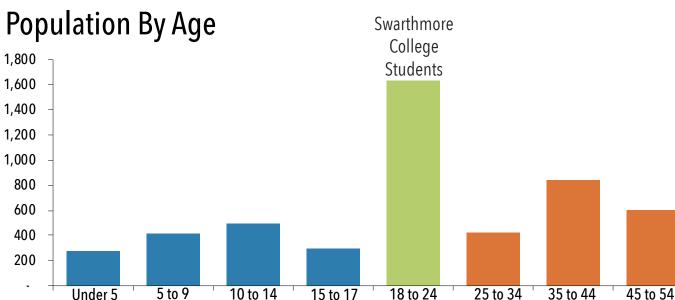
> George Crothers Memorial School

# **RESIDENTIAL POPULATION**

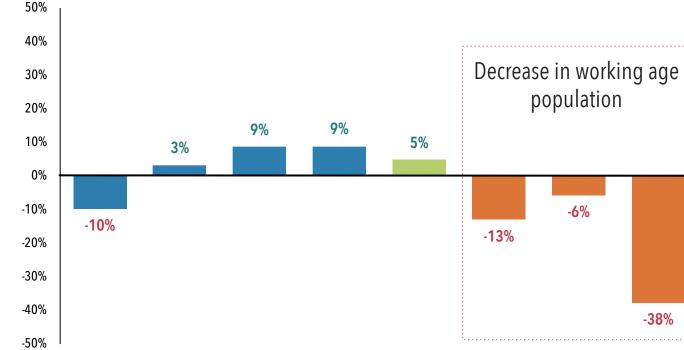
## AGE TRENDS

Growth in retiree population and loss of 75+ aged cohort represents an opportunity for new active adult, senior and assisted living development

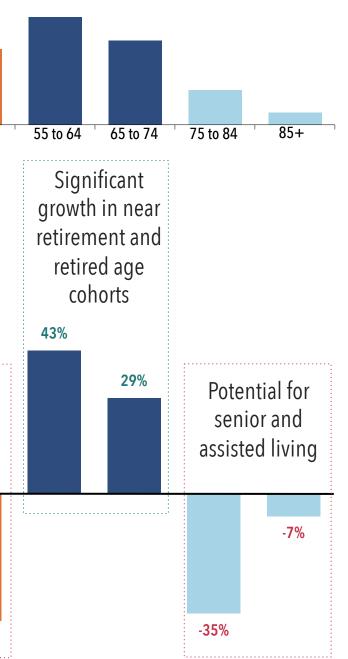




Population By Age Change (2000 to 2017)

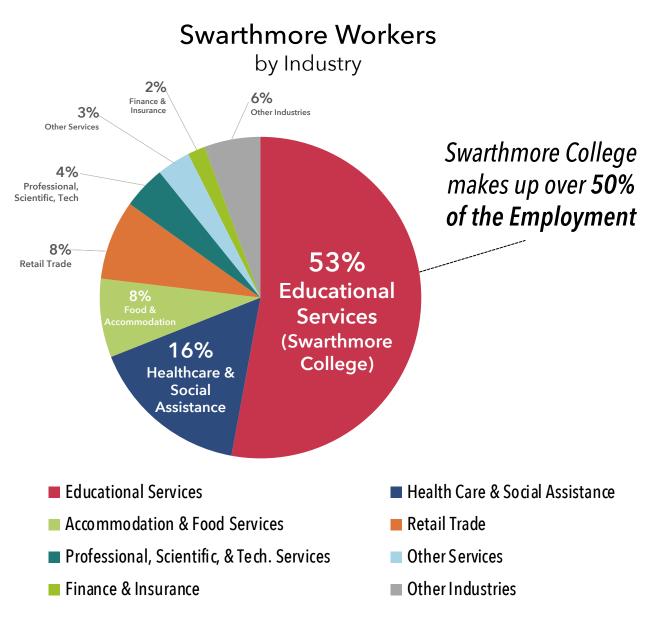


Source: U.S. Census Bureau, Decennial Census 2000,2010, ACS 2017 (5-Year Estimates)



# **EMPLOYMENT AND INDUSTRY**

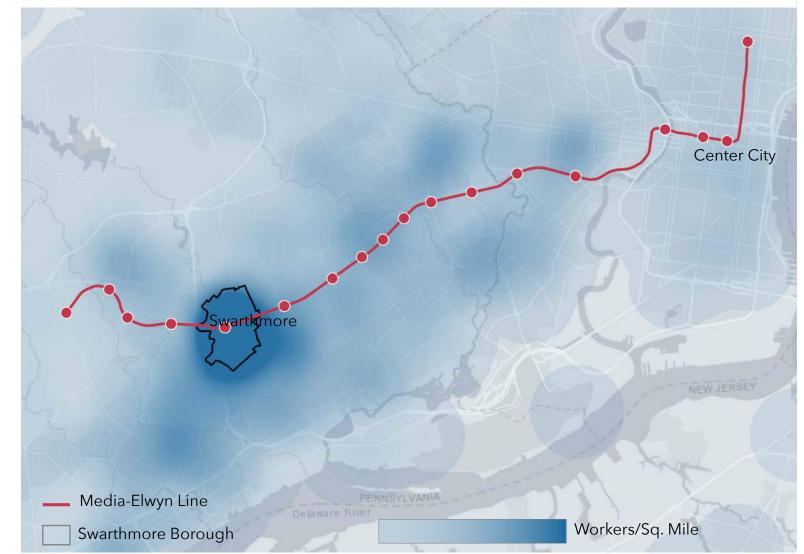
## Approximately 2,000 Jobs in Swarthmore Borough



# •

•

- 65% commute by car
  - 26% live within walking or biking distance 0
  - **9% use public transit**



Source: Longitudinal Employer Household Dynamics via US Census Bureau, 2015

## Where do people who work in Swarthmore Live

#### Most live within the borough and surrounding communities

### Swarthmore College Employee Commute Trends:

# **SWARTHMORE COLLEGE** DEMAND SUMMARY

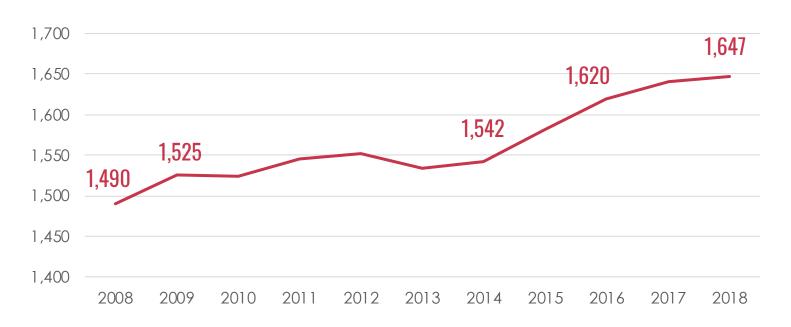
**1,641** total students (full-time undergraduates)

- **1,400** total employees (60% are Full Time faculty and Staff)
- **425** acre campus

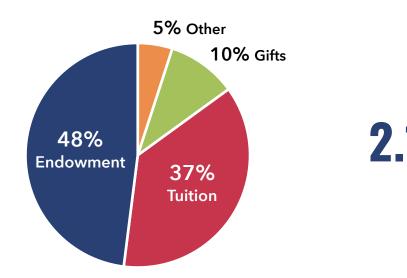
**40** + courses of study

**800K** + annual research spend

## Enrollment



### Revenue Sources (2017-2018)



Source: Swarthmore College

## **2.1B** endowment (2018-2019)

# Where are the 3,000 Swarthmore College employees and students dining and spending?







# SWARTHMORE COLLEGE DINING & SPENDING

# **Students**

- <u>On-campus</u>: Sharples, Essie Mae's Snack Bar •
- <u>Off-campus</u>: "the Ville," Springfield shopping • centers, occasionally Philadelphia and Media
- 6% of freshmen, and 5% of upperclassmen survey respondents typically skip lunch, typically due to long lines
- 3% of freshmen and 8% of all upperclassmen survey respondents purchase food off campus after 9pm due to limited after-hours options

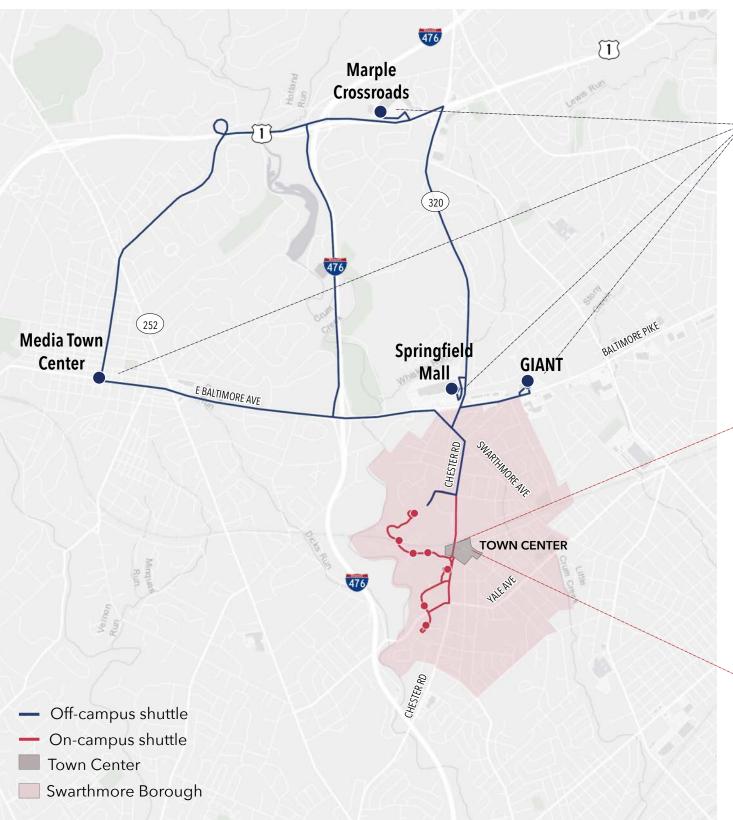
\*There is potential for meal plan revenue to grow in Town Center as current students do not necessarily buy food in town each time they purchase offcampus.

# **Employees**

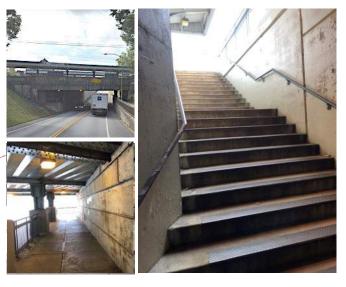
- 62% of employee respondents eat lunch at home or bring their lunch.
- 55% of employee respondents eat dinner at home, bring their dinner, or purchase meals off-campus

Source: Swarthmore College Dining Survey

# **SWARTHMORE COLLEGE** CHALLENGES FOR TOWN CENTER RETAILERS









Source: Swarthmore College

#### **Shuttles to Shopping Centers**

Shuttle services to **off-campus retail**, **dining**, **and recreation** dampen the demand for these amenities locally.

(Springfield Mall, Marple Crossroads Shopping Center, AMC Theatres, GIANT, Media Town Center)

### **Connectivity to Town Center**

Heavy traffic and absence of bike lanes along Chester Road, as well as the SEPTA underpass act as a divide between the gateway to Town Center and the college.

#### Limited Off Campus Work Spaces

Lack of adequate study space within the borough leads to students studying and spending money elsewhere, creating a missed revenue opportunity for Town Center.

# 2. REAL ESTATE MARKETTRENDS

# **REAL ESTATE TRENDS** DEFINITION OF STUDY AREA

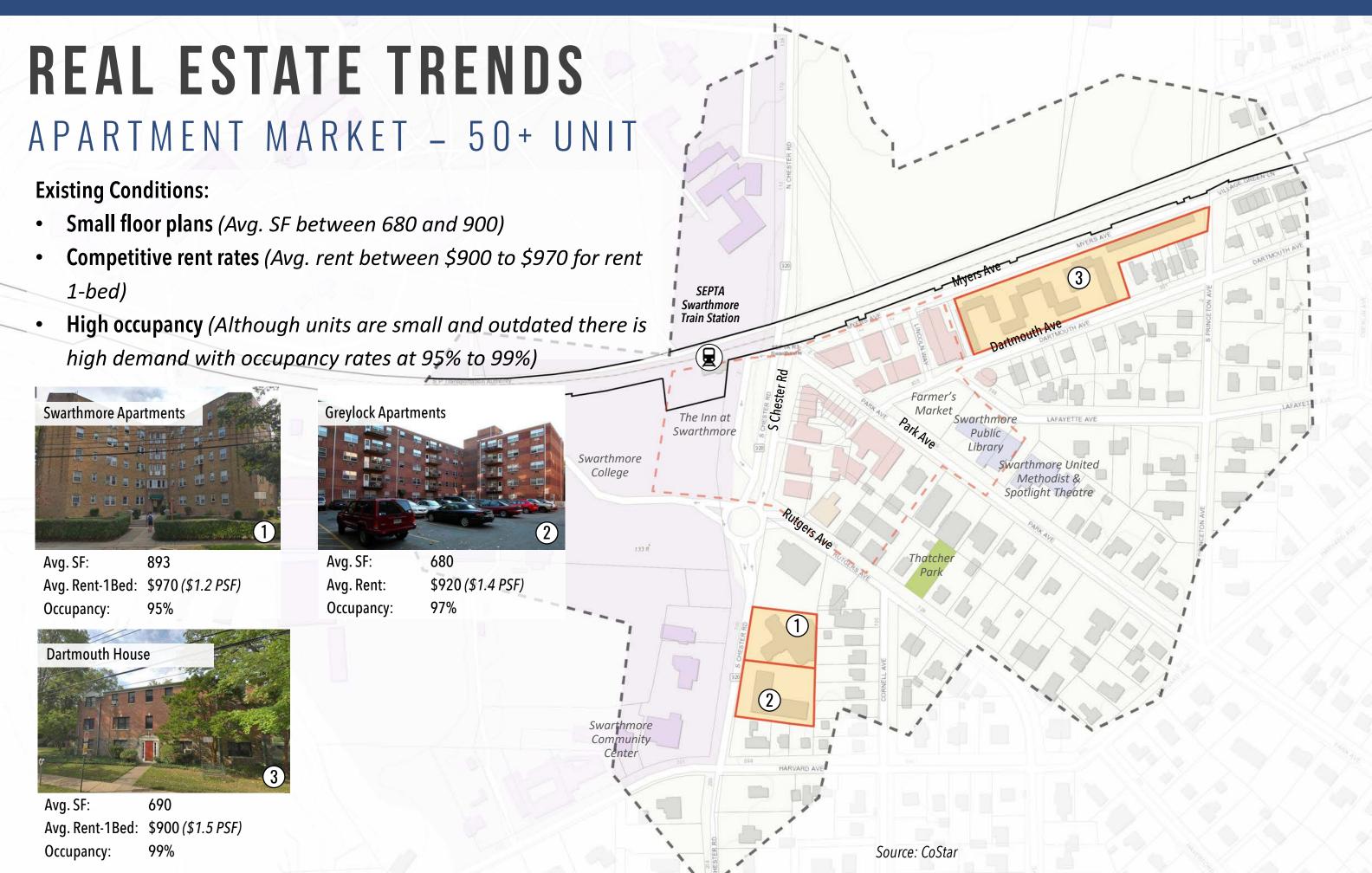
### **Town Center**

The Town Center boundary is based on where the commercial and community assets such as the farmer's market, library, train station and the Inn.

### Walkable Area

Town Center walkable area defined as area that is within a 5 minute walk from the S. Chester Rd, Myers Ave, Park Ave intersection.





# **REAL ESTATE TRENDS** MULTI-FAMILY | 2 to 10 UNITS IN STRUCTURE **Existing Conditions:** Same characteristics as 50+ unit structures (small floor plans,

outdated, high occupancy)

premiums to rent in the heart of Town center.



# **REAL ESTATE TRENDS RESIDENTIAL OWNER MARKET**

Owner Market consists mostly of single family homes with average prices between \$450K to \$800K and a couple low rise condominiums between \$100K to \$260K.



Avg Size -1Bed: 609 SQFT Avg Price: \$100K (\$144 PSF) HOA: \$150 Mo

1900

**Cornell Ave** 

Sold Price:

Year Built:

Size:



# **REAL ESTATE TRENDS**

# **Existing Housing Supply Challenges**

- Limited condominiums and townhomes lacksquarein Swarthmore
- Existing condominiums, outdated, small and not ADA accessible. Many fixed income seniors are moving into Strath Haven or out of the borough

# Housing Demand

- Desired Typology: Condominiums, apartments, and townhomes
- Desired Size: Minimum 1,200 SF
- Price Range: Between \$250K to \$450K

# **REAL ESTATE TRENDS** COMMERCIAL

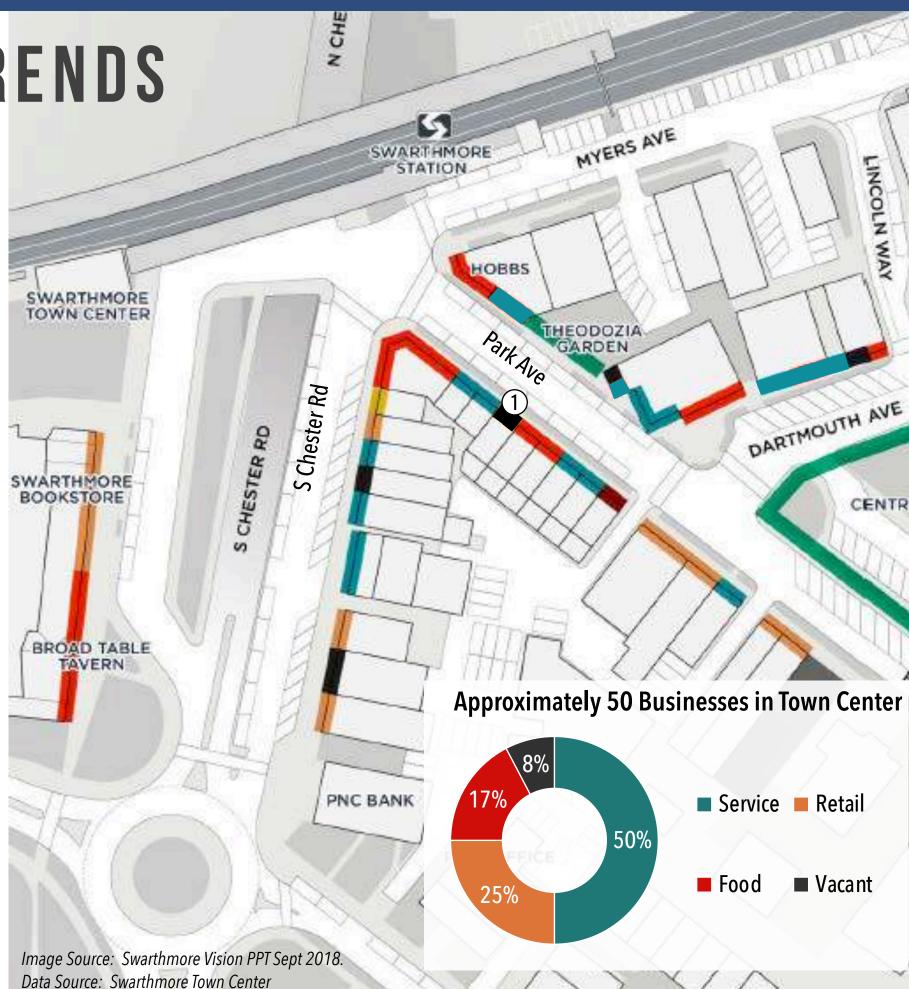
- Park Ave considered the main retail corridor
- CoStar data represents that market rents are in the range of \$18 to \$20 PSF
- According to local retailers, the asking retail rents range between \$22 and \$35 PSF



#### 6 Park Ave - Compendium

TRANSPORT NO. Open Sky Owner: Vacant (Formerly Compendium) Tenant: \$35 PSF PSF: Recently Vacated due to high rents

Source: CoStar, Retailer Interviews



# PARKAVE

DARTMOUTH AVE

LINCOLN WAY

CENTRAL PARK

SWART POL DEPAR

CO-OP

Service Retail

Vacant Food

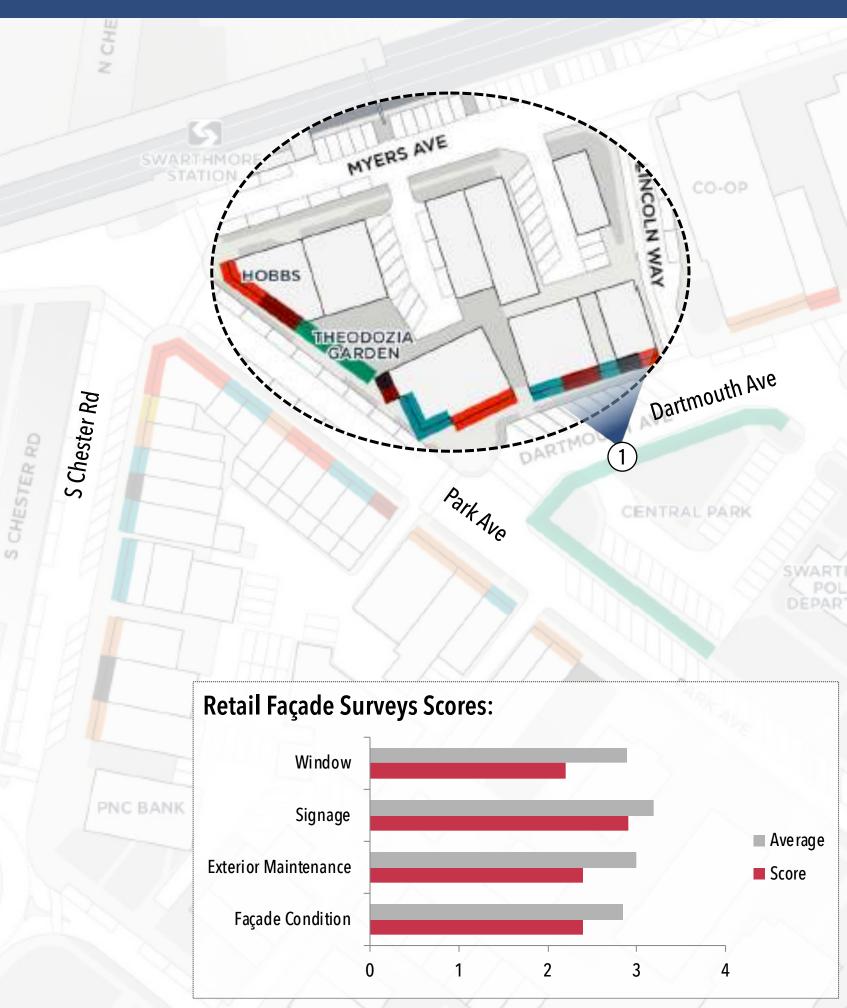
# **REAL ESTATE TRENDS** PARK/DARTMOUTH CORRIDORS

- Lower curb appeal scores
- Inactive services with locked doors and limited operating hours
- Exterior repairs needed

4-excellent



Source: U3 Advisors Survey Scoring methodology: 4 point rating on window condition, signage, exterior maintenance and façade condition: 1-poor 2-fair 3-good



# **REAL ESTATE TRENDS** PARK AVE/CHESTER RD CORRIDOR

- Higher curb appeal scores
- Retailers on Park Ave experience twice as much foot traffic compared to S Chester Rd
- Higher asking rents

(1)



Source: U3 Advisors Survey Scoring methodology: 4 point rating on window condition, signage, exterior maintenance and façade condition: 1-poor 2-fair 3-good 4-excellent Retail Façade Surveys Scores:

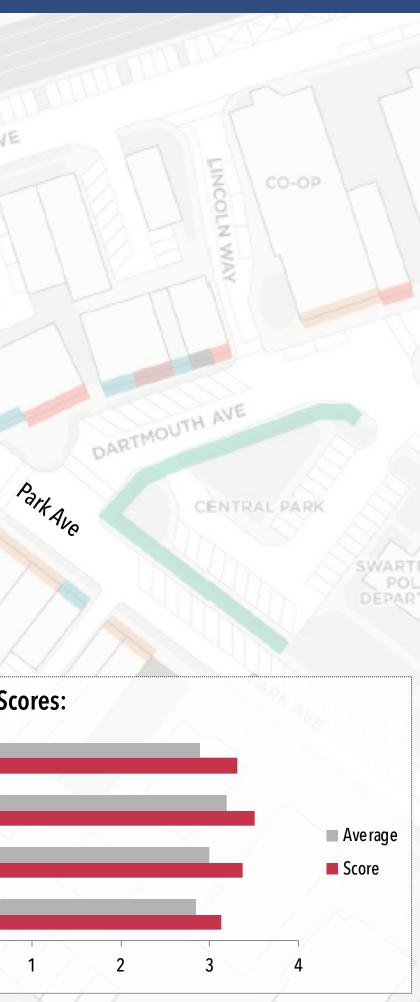
S Chester Rd

PNC BANK

(2)



MYERS AVE





# STRENGTHS















# WEAKNESSES











# TOWN CENTER OVERVIEW SUMMARY

## Assets

**Community assets** (Library, Thatcher Park, Coop, Farmer's Market, SEPTA Regional Rail)

Swarthmore College

Access to transportation

Character

Ample parking

# Liabilities

Liquor license barriers are limiting opportunities to attract restaurant tenants

Lack of accessible property

Inactive storefronts

Low density residential in town center

Limited housing options

Community center exclusive programming

# STAKEHOLDER FEEDBACK

## Community

- Vibrant downtown
- More restaurants at different price points
- More housing options
- A real community center with art studios and performance spaces
- Places to work: collaboration spaces

## **Task Force**

- Vibrant downtown
- Diverse eating and drinking
- More diverse housing options in town center
- Affordable and accessible childcare

## Swarthmore College

- •
- •

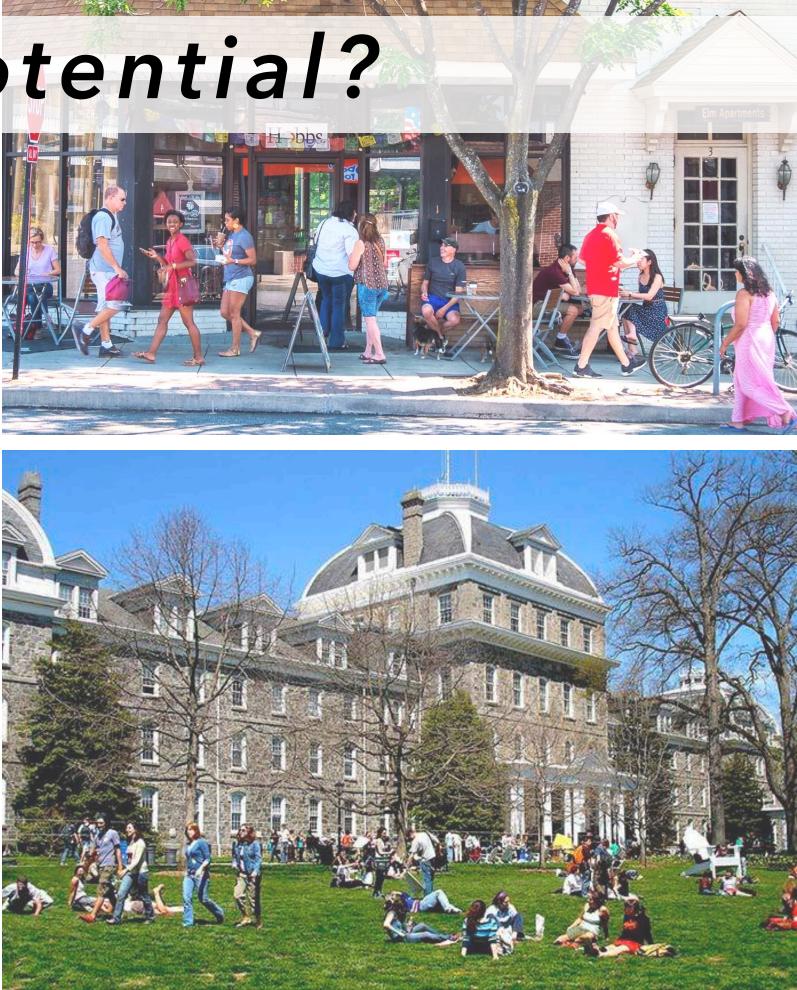
More options of affordable eating and drinking places

After hours eating and drinking

After hours work spaces







# Why is there potential?

# 6,200+ Residential Population

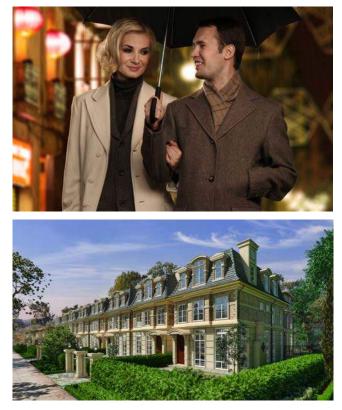
# 2,000 Jobs/Employees

# 1,641+ Students

# 150,000 Annual Visitors



# **3. HOUSING DEMAND**



35%

## 35% Upscale Avenues: Urban Chic

PROFILE:

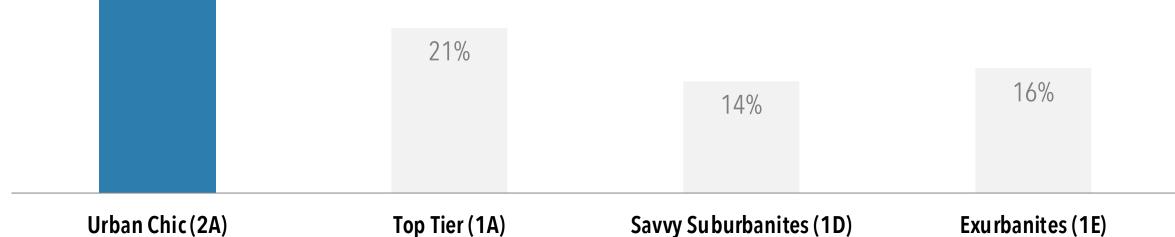
- Prosperous married professionals (median age 43)
- Well educated and financially stable (Median Income: \$109K)

### HOUSEHOLD

- Average household 2.4.
- Homeowners (70%) prefer denser, more urban settings and townhomes
- Concentrated in suburban periphery of large metros with two vehicles.

### SOCIOECONOMIC TRAITS

- Unemployment rate is well below average (3.1%)
- Employed in white collar occupations-in managerial, technical, and legal positions.
- Environmentally aware, residents actively recycle and maintain a "green" lifestyle.
- Tech-savvy residents use PCs extensively for an array of activities such as shopping, banking, and staying current— a top market for Apple computers.
- Active in fitness pursuits like bicycling, jogging, yoga, and hiking



Source: ESRI. Tapestry Segmentation represents the latest generation of market segmentation systems. The 68-segment Tapestry Segmentation system classifies U.S. neighborhoods based on their socioeconomic and demographic composition. Each segment is identified by its two-digit Segment Code and description.

ons. e. ig, banking, and

14%





### 21% Affluent Estates: *Top Tier* **PROFILE:**

- Empty Nesters; married without or with older children (Median age 47) ٠
- Highly educated, 1:3 with postgraduate degree, (Median income: \$173K) ٠

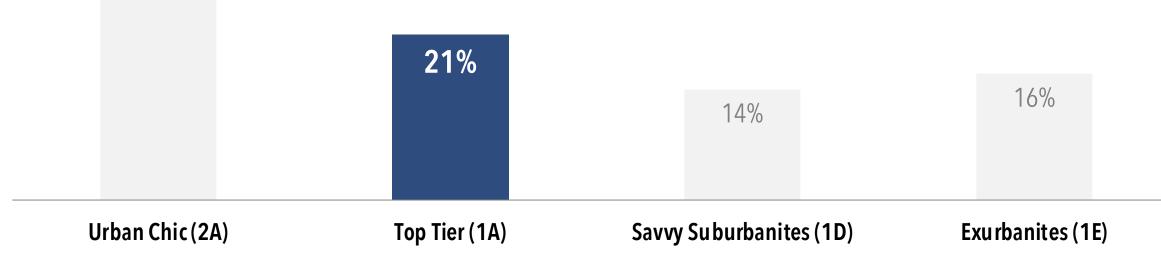
#### HOUSEHOLD

- Average household 2.8
- Homeowners with highest home values
- Concentrated in suburban periphery of large metros •

#### SOCIOECONOMIC TRAITS

- Nation's wealthiest consumers •
- Seek variety in goods and services, consumer of fine arts, •
- Attentive to good nutrition and organic foods •

35%



Source: ESRI. Tapestry Segmentation represents the latest generation of market segmentation systems. The 68-segment Tapestry Segmentation system classifies U.S. neighborhoods based on their socioeconomic and demographic composition. Each segment is identified by its two-digit Segment Code and description.

14%



### 14% Affluent Estates: *Savvy Suburbanites* **PROFILE:**

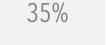
- Empty Nesters and Soon to be Empty Nesters (Median age 45) •
- Married Couples with no children or older children •
- College educated more than half bachelor's degree (Median income: \$109K) •
- Higher labor force participation with 2-worker households •

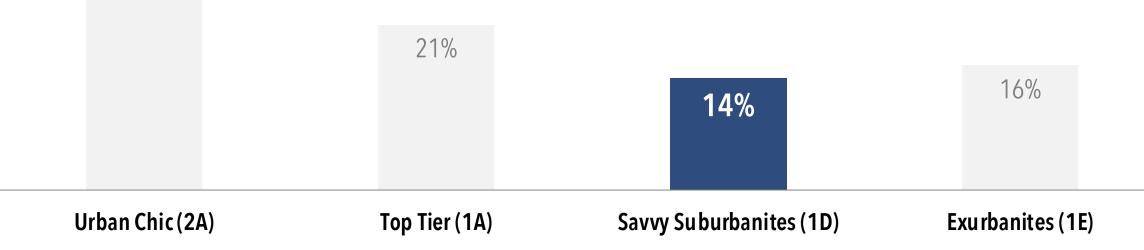
#### HOUSEHOLD

- Average household 2.9
- Primarily single family homes with median value of \$363 K •
- Concentrated in suburban periphery of large metros •

#### SOCIOECONOMIC TRAITS

- Well connected using internet for shopping and managing finances ٠
- Consumers more interested in quality than cost •





Source: ESRI. Tapestry Segmentation represents the latest generation of market segmentation systems. The 68-segment Tapestry Segmentation system classifies U.S. neighborhoods based on their socioeconomic and demographic composition. Each segment is identified by its two-digit Segment Code and description.

14%

35%



### 16% Affluent Estates: Exurbanites **PROFILE:**

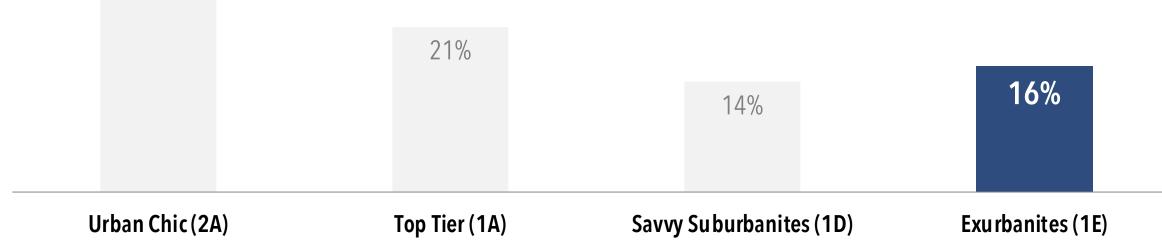
- Approaching Retirement with 1 in 3 receiving social security (Median age 51) •
- Active Community Members, Affluent and Urban •
- College educated more than half bachelor's degree (Median income: \$103K) •

#### HOUSEHOLD

- Average household 2.5
- Primarily Single Family with high median values
- Concentrated in suburban periphery of large metros •

#### SOCIOECONOMIC TRAITS

- Consumers more interested in quality than cost •
- Well connected using internet for shopping and managing finances •
- Prioritizes physical fitness •



Source: ESRI. Tapestry Segmentation represents the latest generation of market segmentation systems. The 68-segment Tapestry Segmentation system classifies U.S. neighborhoods based on their socioeconomic and demographic composition. Each segment is identified by its two-digit Segment Code and description.

14%

35%



### 14% Senior Styles: *Retirement Communities* **PROFILE:**

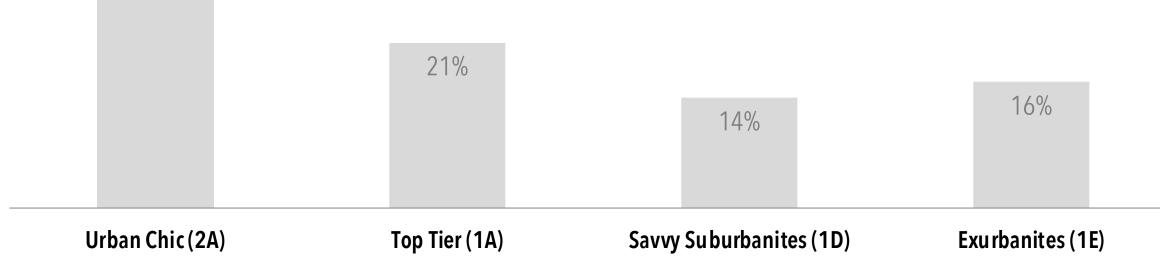
- Many residents outlived partner or live alone (Median age 55) •
- •

#### HOUSEHOLD

- Average household 1.9
- Housing varies from single-family homes, independent living with apartments, assisted living, and continuous care nursing facilities
- ٠
- Nearly 1 in 5 has no vehicle ٠

#### SOCIOECONOMIC TRAITS

- Consumers of newspapers and magazines ٠
- Brand Loyal and will likely use coupons



Source: ESRI. Tapestry Segmentation represents the latest generation of market segmentation systems. The 68-segment Tapestry Segmentation system classifies U.S. neighborhoods based on their socioeconomic and demographic composition. Each segment is identified by its two-digit Segment Code and description.

Limited income and pay close attention to finances (Median income: \$41K)

Over half of the housing units are in multiunit structures with a lease.

### 14%

#### Market demand for housing is likely to provide support for 60 to 80 new rental or for sale 50% residential units in the Town Center based on

HOUSING DEMAND

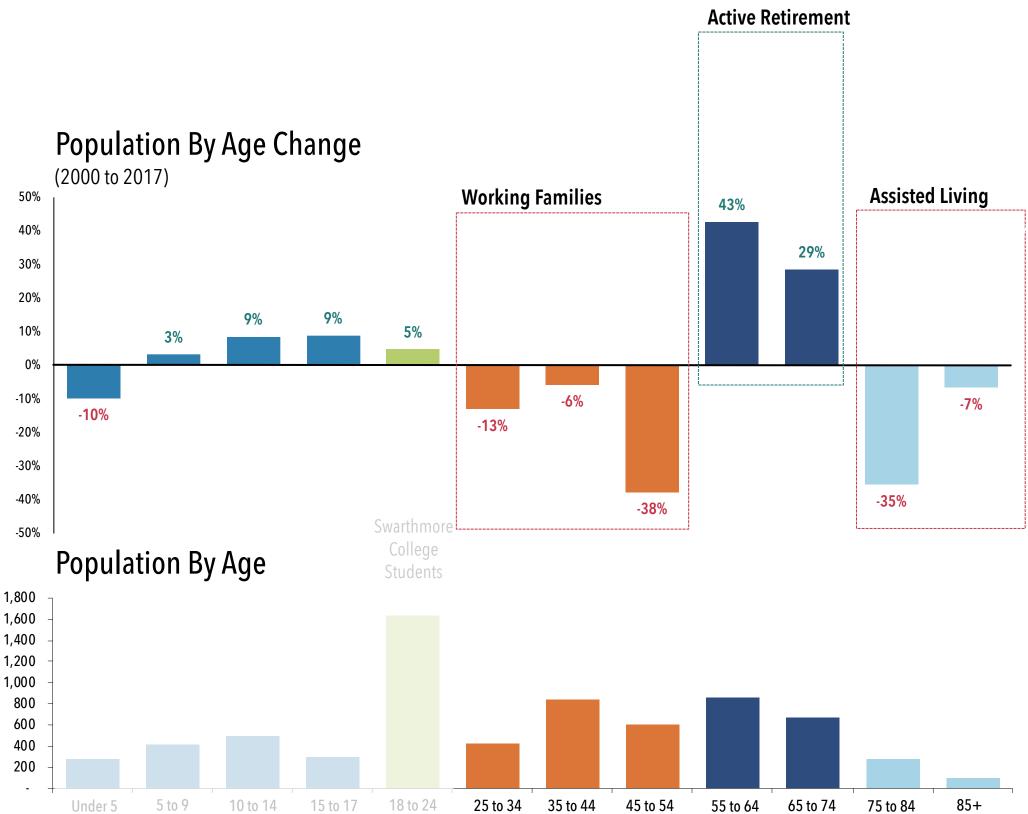
ESRI population by age trends, household size and tapestry segmentation trends. More importantly, the potential number of units is influenced by available development sites and replacement of aging supply.

Demand for up to 80 multi-family

or townhome units

### Demand for up to 100 active adult and senior units

The market demand for housing is likely to provide support for 80 to 100 active adult/senior residential units based on ESRI population by age trends, household size and tapestry segmentation trends. Potential number of units is influenced by available development sites, replacement of aging supply, and the ability to partner with Swarthmore College on a UBRC product.



Source: U.S. Census Bureau, Decennial Census 2000,2010, ACS 2017 (5-Year Estimates)

# 4. RETAIL DEMAND ANALYSIS

# **RETAIL TRADE AREA**

U3A identified the trade area as a 15 minute drive from Town Center to determine size and spending potential of following cohorts:

- **Residential Population** 1.
- **Worker Population** 2.
- **Student Population** 3.
- **Visitor Population** 4.



Home Depot Plaza

MacDade Mall

**Eddystone Crossings** 

# **CONSUMER TRADE GROUPS**

## **Residential Population**

Total population in retail trade area: 94,000 Average household income: \$97K Spending potential based on ESRI business analyst estimations\*

## **New Residential Population**

100 new residents Spending potential based on BLS consumer expenditure survey 2017

## **Worker Population**

2,000 employees in Swarthmore Spending potential based off of ICSC report metrics on suburban worker spending patterns

## **Student Population**

1,641 students at Swarthmore College Spending potential based on The College Board (2011 - 2012) and U3 Advisors

## **Visitor Population**

150,000 annual visitors

Spending potential based on Hoffman strategy group and U3 Advisors

Sources:

Esri and Infogroup. Esri 2018 Updated Demographics. Esri 2017 Retail MarketPlace

Niemira, Michael P. and Connolly, John. ICSC Research Department. "Office-Worker Retail Spending in the Digital Age" 2012

The College Board



# **RETAIL DEMAND ANALYSIS METHODOLOGY**

As part of Swarthmore's evaluation of establishing a new highest and best use for new development in Town Center, U3A studied the market potential for three categories of retail:

- **Grocery and convenience retail** (Grocery and Specialty Food Stores)
- **Eating and drinking establishments** (*Restaurants, Drinking Places, Special Food Services*)
- **Retail** (Clothing & Clothing Accessories, Health & Personal Care Stores, Misc. Store Retailers)

The supportable retail will be determined by the following steps:

Determine the <u>existing retail gap</u> 1.

Spending potential – existing sales = existing retail gap (surplus)

- 2. Establish the total potential <u>capturable sales</u> Retail gap x capture rate = retail gap capturable sales
- 3. Using industry standards and other retail market information, calculate supportable SF Capturable sales / sales PSF = supportable SF

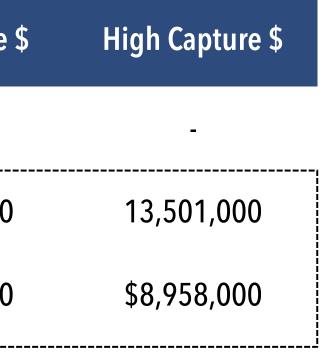


# EXISTING RETAIL GAP

	Spending Potential/Demand			Total Demand	Total Sales	Retail Gap/Surplus		
	Residents	New Residents	Employees	Students	Visitors			Netan Gap/Julpius
Grocery/ convenience	\$615,552,000	\$131,000	\$3,899,000	\$1,009,000	\$146,000	\$620,737,000	\$839,334,000	\$(218,597,000)
Eating & drinking	\$353,232,000	\$135,000	\$3,016,000	\$1,729,000	\$2,743,000	\$360,855,000	\$315,850,000	\$45,004,000
Retail	\$546,800,000	\$38,900	\$6,966,000	\$357,000	\$2,337,000	\$556,500,00	\$520,638,000	\$35,831,000

# CAPTURABLE SALES

	Retail Gap/Surplus	Low Capture %	High Capture %	Low Capture
Grocery/ convenience	\$(218,597,000)	15%	30%	-
Eating & drinking	\$45,004,000	15%	30%	\$6,751,000
Retail	\$35,831,000	15%	25%	\$5,375,000

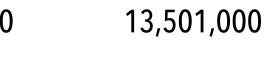


# SUPPORTABLE RETAIL

	Retail Gap/Surplus	Low Capture %	High Capture %	Low Capture
Grocery/ convenience	\$(218,597,000)	15%	30%	-
Eating & drinking	\$45,004,000	15%	30%	\$6,751,000
Retail	\$22,616,000	15%	25%	\$5,375,000

	Capturable Sales	Estimate	Supporta	
		Low	High	Low
Eating & drinking	13,501,000	\$400	\$500	27,000
Retail	\$8,958,000	\$300	\$400	22,400
				~ 49,000





0 \$8,958,000

## able Square Feet

High

33,800

29,900

~64,000

# **RETAIL DEMAND ANALYSIS CONCLUSIONS**

- Retail development in the Town Center can be expected to generate sales from five distinct consumer groups within defined trade areas:
  - **Existing Residents**
  - Potential New Residents
  - Workers  $\bullet$
  - Visitors
  - Students
- 2. U3A's retail demand analysis resulted in the following "supportable SF" for retail within Town Center:
  - Eating and Drinking: Retail:

- 27,000 33,800 SF 22,400 - 29,900 SF
- Retail and eating and drinking establishments should be attractive, special and differentiated from the competition, and must appeal to 3. Swarthmore residents, Swarthmore College employees and students, and the greater Swarthmore retail trade market.
  - It is strongly recommended that new restaurants have liquor licenses as 20% to 30% of restaurants sales are from alcoholic beverage  $\bullet$ sales<sup>1</sup> Liquor licenses could boost the Town Center economy by drawing in dinner crowds, bolstering the potential success of restaurants and attracting customers to inline retail.
  - Retail would have to cater to and rely on patronage from Swarthmore College students, employees and Town Center residents and lacksquarevisitors and would require strong connections from campus to Town Center.







Retail Type	Existing Square Feet*	Su
Eating & Drinking	14,000	27
Retail	20,000	22
	~ 34,000	~ 4

\*U3 Advisors did not have access to building data. The existing square footage based on building footprint area

## pportable Square Feet

Low

High

7,000

33,800

2,400

29,900

## 49,000

~64,000





The market can support between 49,000 and 64,000 square feet of new or replaced retail and 100 new or replaced residential units. Four parcels on the market could potentially support this new demand.

- Phase 1 & 2: Mixed-use: residential and retail along Park Ave and Dartmouth Ave
- Phase 3: Residential development along Myers Ave
- Phase 4: New full service restaurant along Park Ave
- Phase 5: Mixed use: retail, collaborative work spaces and residential on S **Chester Rd**

# **5. COLLEGE TOWN BENCHMARKING**

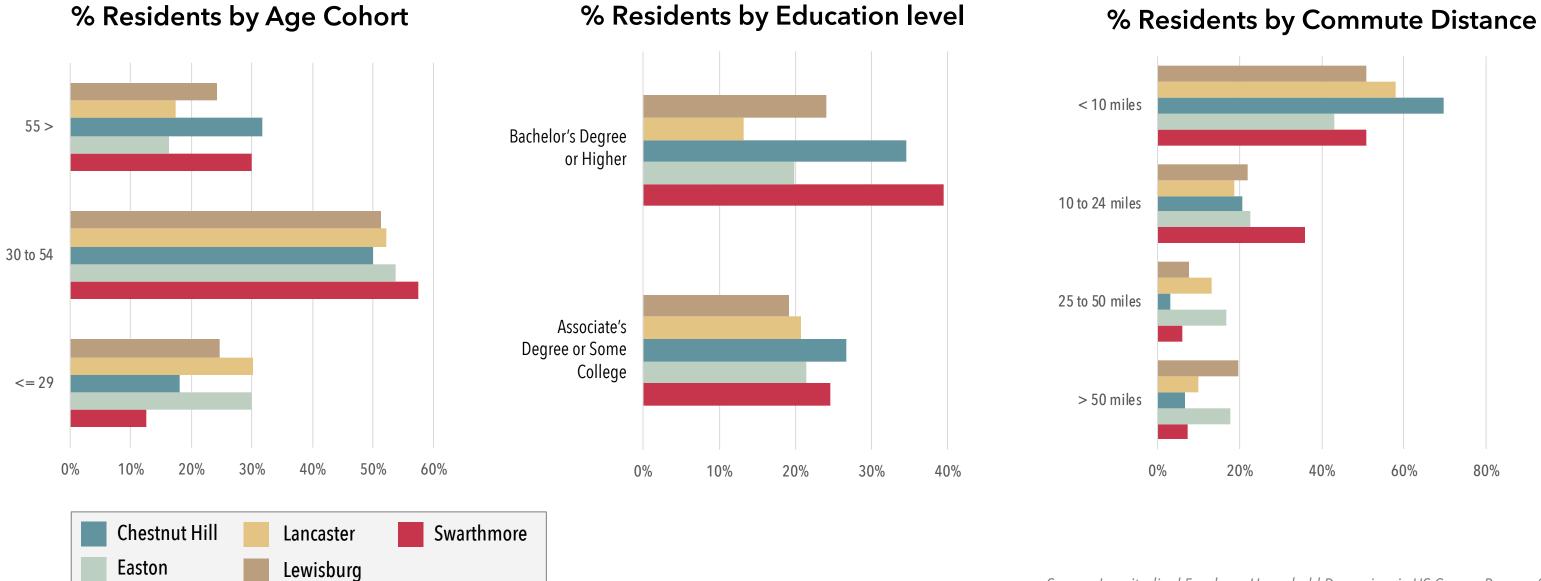
# **OVERVIEW**

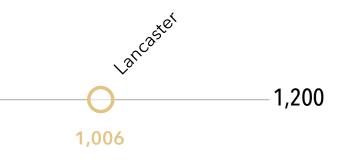
	Swarthmore, PA Swarthmore College	Philadelphia, PA Chestnut Hill College	Lancaster, PA Franklin & Marshall College	Lewisburg, PA Bucknell University	Easton, PA <sub>Lafayette</sub> College
Geography: 2.5-mile radius from campus					
Population	84,565	45,564	94,062	14,998	70,334
*Undergraduate Population	1,540	1,337	2,230	3,531	2,518
Walk time from campus to town center	6 min	33 min	25 min	14 min	18 min
Geography: 5-minute walk from town center					
Population	852	968	3,518	1,853	1,679
Housing Units	385	504	1,402	918	1,117
Average Income	\$149,177	\$181,978	\$42,666	\$62,466	\$50,473
Median Age	40.9	45.5	32.0	29.0	40.8

Source: Esri Business Analyst via American Community Survey 2012-2016 Estimates & 2018 Forecast \*Undergraduate population taken from associated school only **RESIDENTIAL TRENDS** 

## 1/4 - MILE RADIUS FROM TOWN CENTER





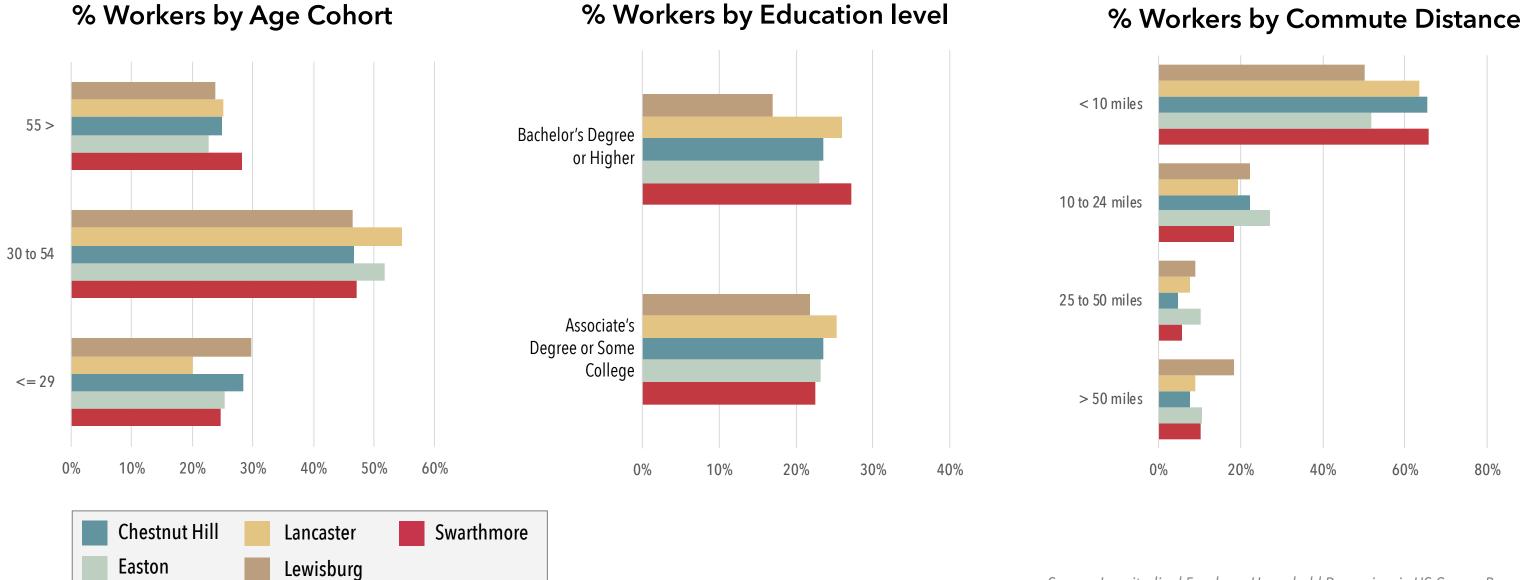


Source: Longitudinal Employer Household Dynamics via US Census Bureau, 2015

# **WORKER TRENDS**

1/4 - MILE RADIUS FROM TOWN CENTER



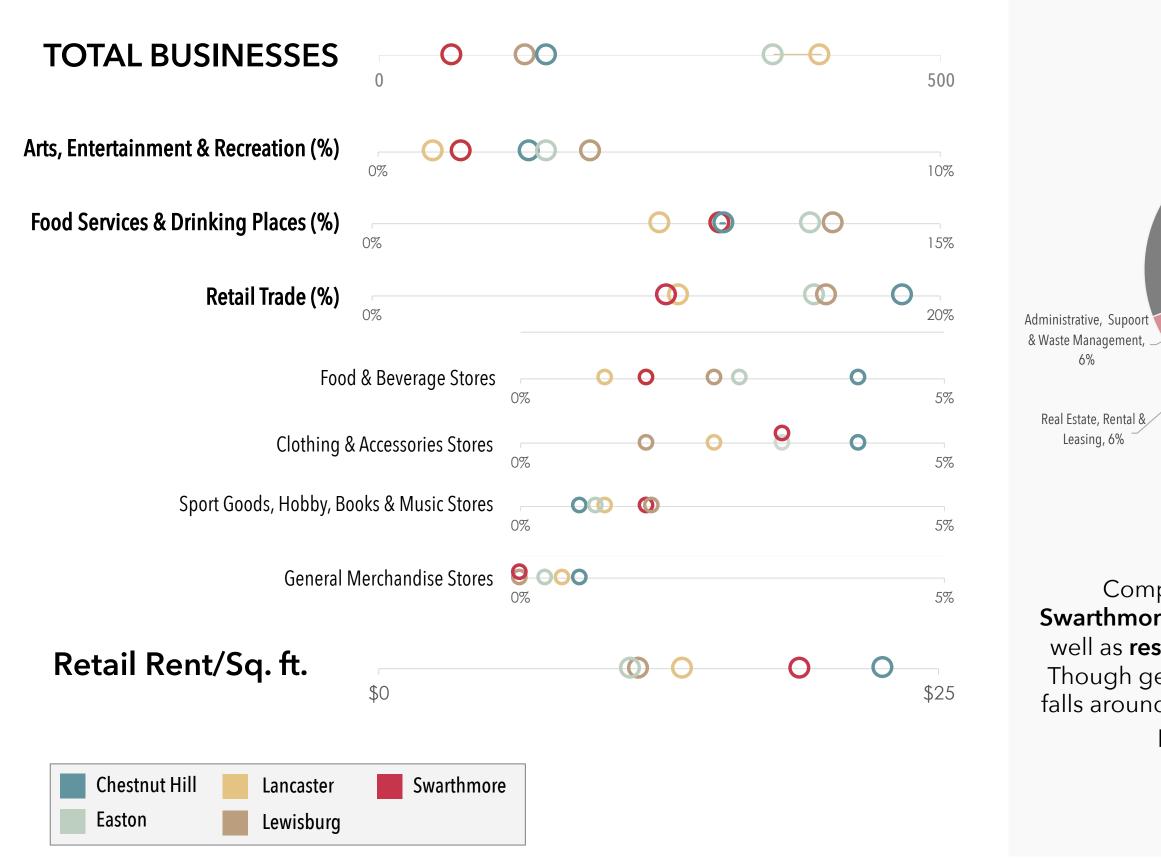




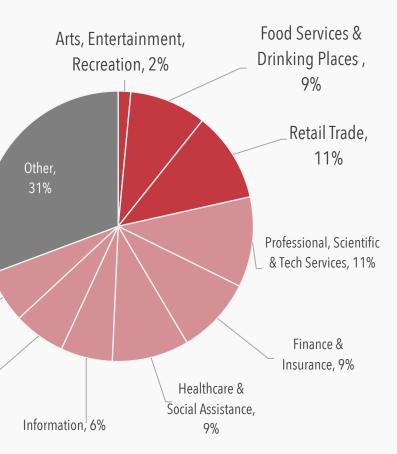
Source: Longitudinal Employer Household Dynamics via US Census Bureau, 2015

# **BUSINESS SUMMARY**

WALKSHED FROM TOWN CENTER 5 - MINUTE



## Swarthmore Businesses by Industry

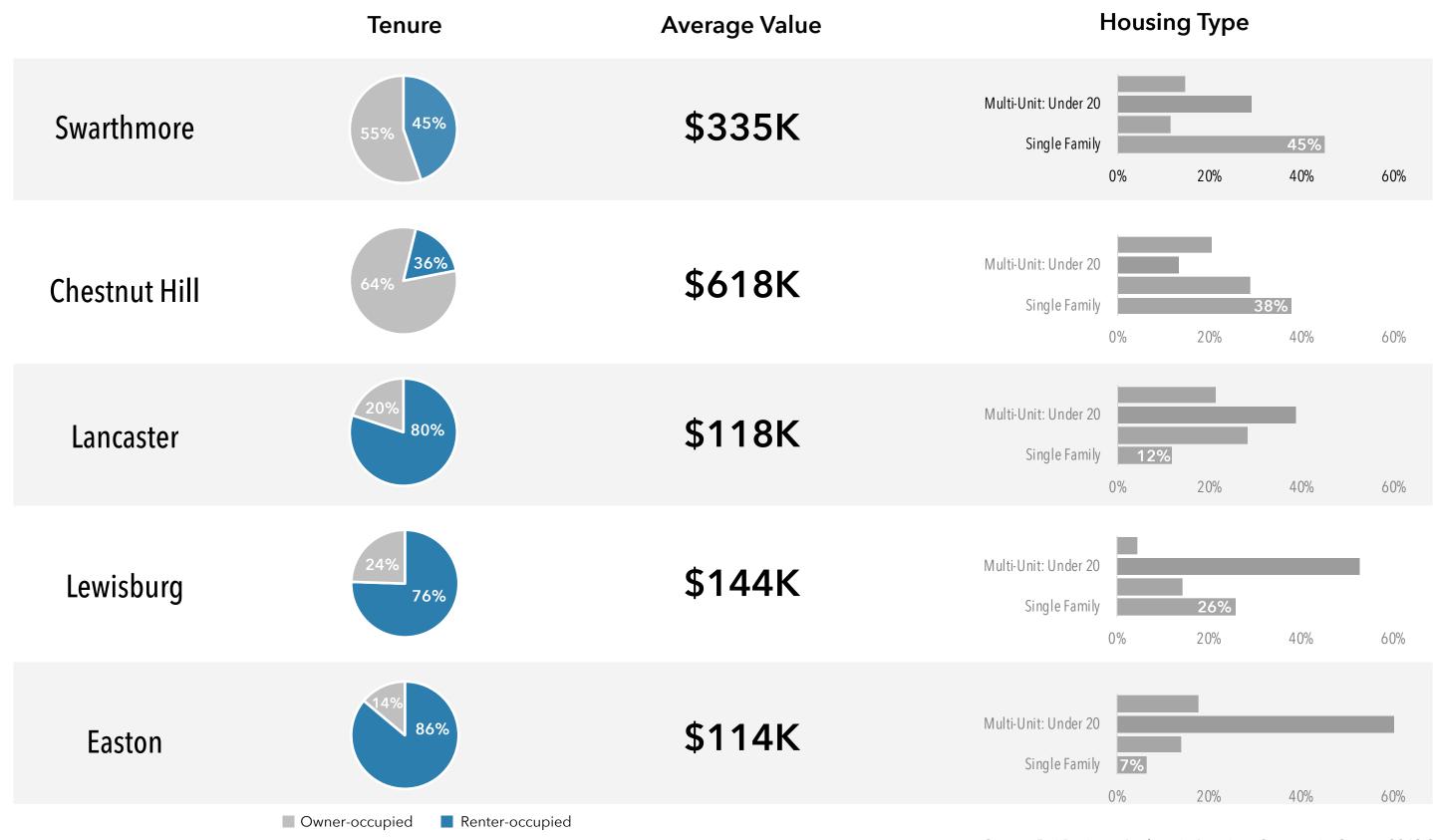


Compared to other town centers, Swarthmore falls behind in retail business as well as restaurants and arts/entertainment. Though generally the average retail rent/SF falls around \$18, we know some retailers are paying above average.

Source: Esri Business Analyst via Infogroup, Inc.

# HOUSING OVERVIEW

## 5-MINUTE WALKSHED FROM TOWN CENTER



Source: Esri Business Analyst via American Community Survey 2012-2016 Estimates

## **CHESTNUT HILL: BEST PRACTICES** PHILADELPHIA, PA

## Market at the Fareway & **Chestnut Hill Hotel**

- ► The market serves as a **key place** in the community, catering to residents, students, and other visitors
- Chestnut Hill students benefit from discounts on food, and student night on Wednesday evenings at the Chestnut Hill Brewery
- Chestnut Hill Hotel is a historic landmark and has been revitalized while retaining historical integrity
- The hotel **hosts community** events and engages directly with Market at the Fareway





Sources: http://www.marketatthefareway.com https://chestnuthillhotel.com/

## CHESTNUT HILL: BEST PRACTICES PHILADELPHIA, PA

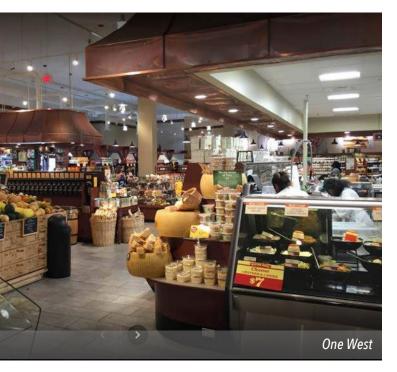
## One West

- Chestnut Hill's first luxury ground up multi-development, geared towards buyers looking to downsize from single-family homes
- Mixed-use provides The Fresh Market grocery store on the ground floor as well as additional retail shops
- Situated within the town center and in walking distance of regional rail line





Sources: http://www.onewestchestnuthill.com/about https://philly.curbed.com/2016/3/29/11319832/one-west-condoschestnut-hill



## CHESTNUT HILL: BEST PRACTICES PHILADELPHIA, PA

# Retail Recruiter and Coordinator

- Chestnut Hill hired a retail recruiter/coordinator to implement a new recruiting strategy for the town center to better attract neighborhood serving retail
- Recruiter Responsibilities:
  - Source and attract retail candidates
  - Conduct interviews
  - Work with landlords to attract more tenants and propose incentives (façade grants, tenant allowances, etc.)
  - Extend store hours to appeal to more consumers (i.e. "First Fridays")





Sources: https://chestnuthillpa.com/meet-director-of-business-development/

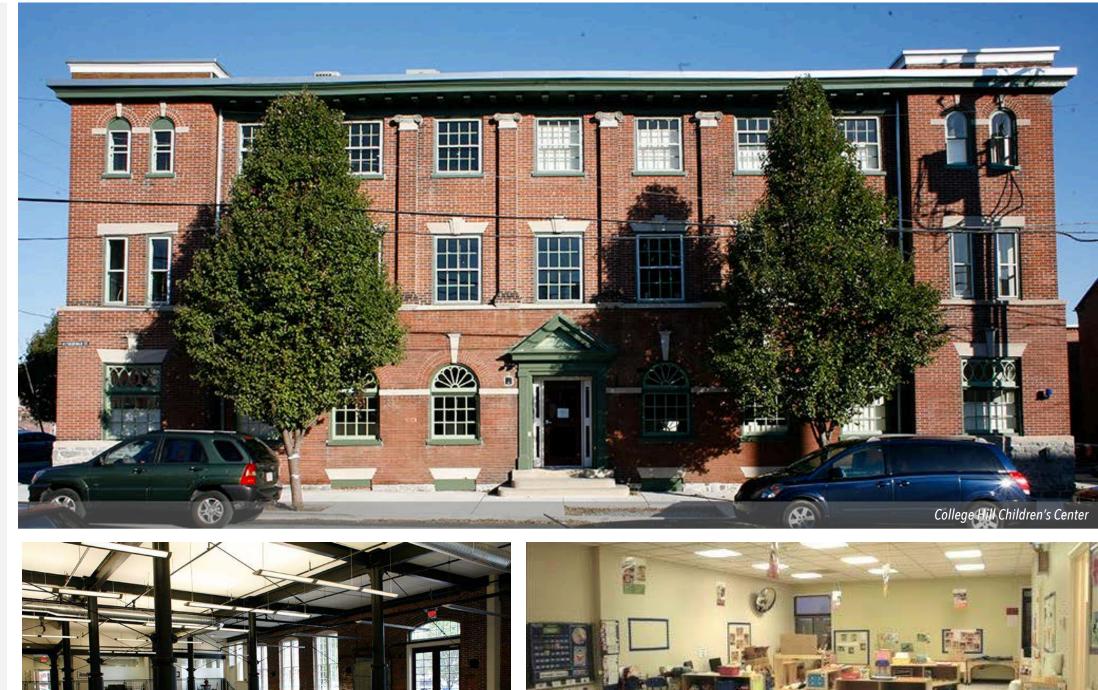


# LANCASTER: BEST PRACTICES

FRANKLIN & MARSHALL COLLEGE

## College Hill Children's Center

- Franklin & Marshall College partnered with a developer to restore a 34,000 SF community childcare center and an adult daycare provider adjacent to campus
- Both centers create a close-knit environment by catering to Lancaster residents and nearby communities



College Hill Children's Center

Sources: https://www.fandm.edu/map/college-hill-children-s-center https://child-care preschool.brighthorizons.com/pa



# LANCASTER: BEST PRACTICES

## FRANKLIN & MARSHALL COLLEGE

## Local Business Partnerships

- Franklin & Marshall partners with local businesses to enhance its on-campus experiences
  - Prince Street Café: a town center coffee shop staple provides coffee beans and other menu items to F&M's on-campus coffee shop, Blue Line Café
  - Lancaster Farm Fresh Coop: provides fresh produce to the F&M on-campus farmers market









https://www.fandm.edu/news/latest-news/2017/08/22/new-cafecomes-to-campus-with-local-flair https://www.fandm.edu/bell-and-tower/community-newsnotes/2017/10/04/campus-farmer-s-market

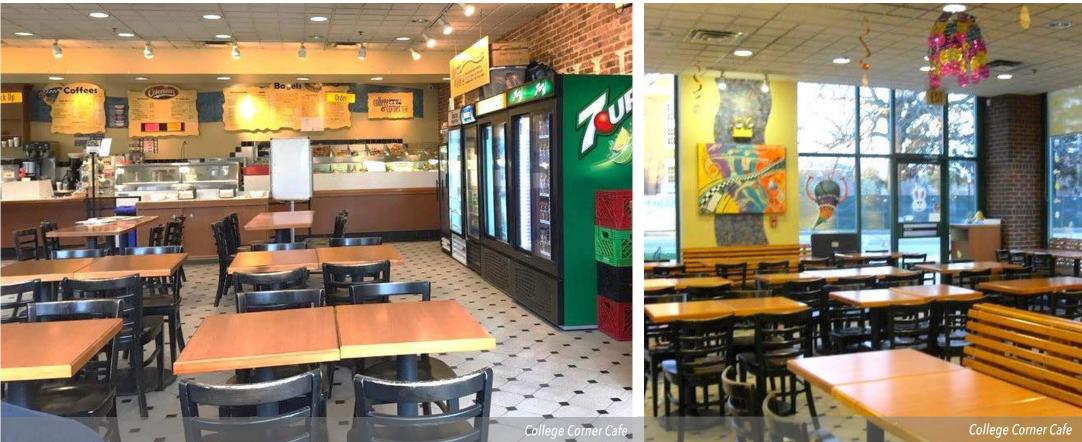
## Sources:

# LANCASTER: BEST PRACTICES

FRANKLIN & MARSHALL COLLEGE

## College Square

- College square is a mixed-use center adjacent to F&M's campus, connecting students and the local community
  - College Corner Café: the ground-level coffee shop is available to all, accepts meal plan dollars and provide outside seating
  - Additional spaces include the Student Wellness
    Center, administrative offices, a strength training center, and event space





Sources: https://www.fandm.edu/map/college-square https://www.fandm.edu/map/1787-social-event-space https://www.yelp.com/biz/college-corner-cafe-lancaster



## **LEWISBURG: BEST PRACTICES** BUCKNELL UNIVERSITY

## Campus Theatre

- A renovated town staple that provides a connection between the town and university by providing classic movies and first-run films to all
- Owned by Bucknell University and operated by a non-profit group



Sources:

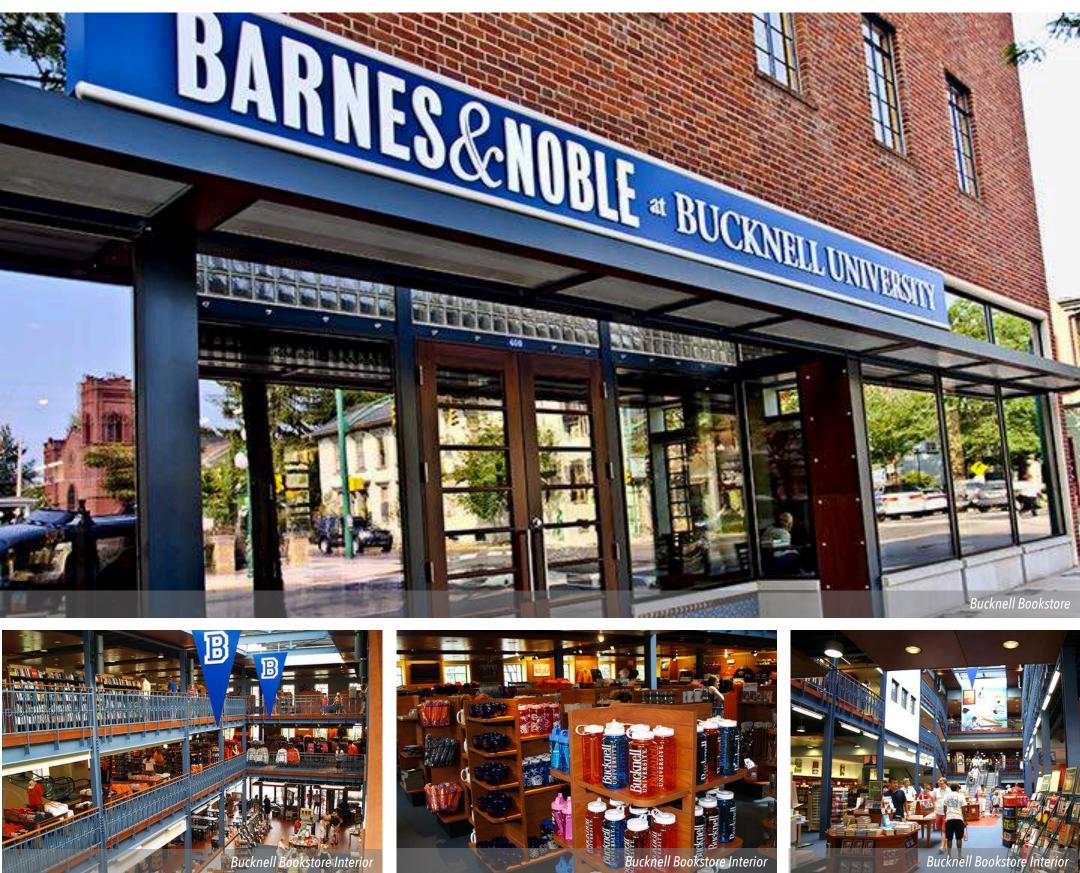
https://www.campustheatre.org/copy-of-about-us https://www.bucknell.edu/info-about-attending-bucknell/visitbucknell/the-bucknell-campus/the-facilities/the-campus-theatre http://radnorproperty.com/projects/bucknell-university-downtownredevelopment/



## **LEWISBURG: BEST PRACTICES** BUCKNELL UNIVERSITY

## Barnes & Noble Bookstore

- Bucknell University's downtown bookstore serves as a town/gown super store
- Accessible to both students and residents/visitors
- The building was a former 29,000 SF historic hardware store that was renovated and reopened in 2010
- Includes books, magazines and sportswear, and a Starbucks



Sources: https://www.bucknell.edu/x62877 http://radnorproperty.com/projects/bucknell-university-downtownredevelopment/

# LEWISBURG, PA

## Bucknell University Small Business Development Center

- Bucknell's SBDC is geared towards community small business owners
- Provides no cost private consulting services to entrepreneurs and small businesses
- Locations in town center as well as on-campus



Sources: https://www.bucknell.edu/SBDC http://radnorproperty.com/projects/bucknell-university-downtownredevelopment/

## **EASTON: BEST PRACTICES** LAFAYETTE COLLEGE

## Lafayette College Williams Arts Campus

- ▶ The Williams Arts Campus serves as the connection between College Hill neighborhood and main campus, and is part of the college's collaboration with Easton to revitalize College Hill
- Williams Arts vision: to serve as a "hub of creative interaction, where students and local residents can take classes, view films, visit exhibits, and attend shows"





Sources: https://the-arts.lafayette.edu/williams-arts-campus/ https://the-arts.lafayette.edu/facilities-and-programming/



## **EASTON: BEST PRACTICES** LAFAYETTE COLLEGE

## **College Hill Community** Mixed-Use Development

- A mixed-use student residential development under construction in the College Hill neighborhood, as part of the college's collaboration with Easton to revitalize College Hill
- Supplies additional housing to upperclassmen accommodate student enrollment growth
- Mixed-use includes retail, full-service diner and bookstore available to the community





## Sources:

https://news.lafayette.edu/2017/01/25/lafayette-presents-housingplans-to-college-hill-community/

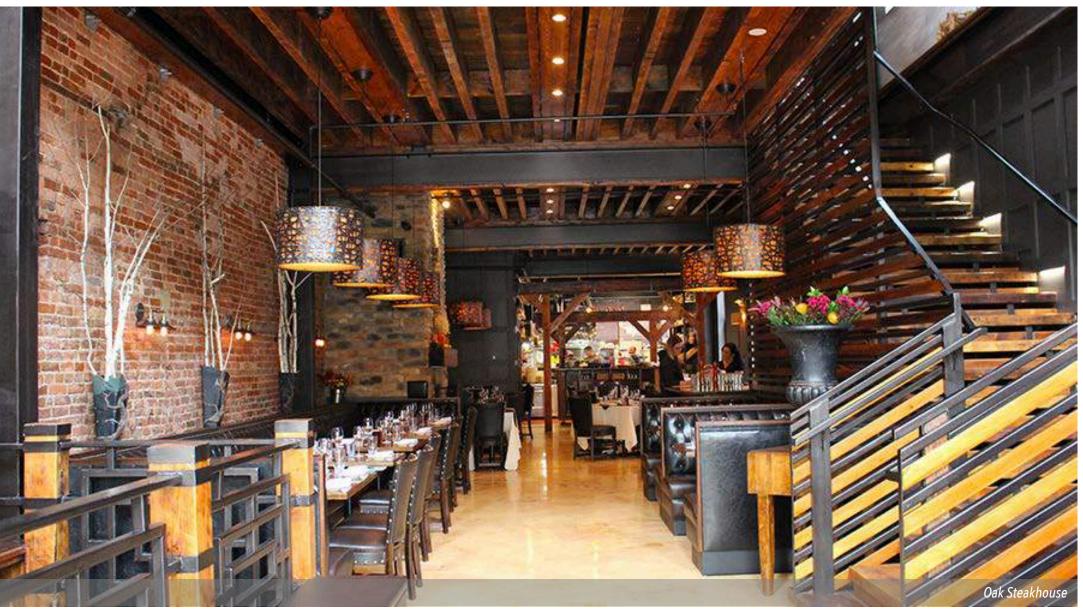
https://www.wfmz.com/news/lehigh-valley/easton-planners-grantpreliminary-approval-for-college-hill-dorms/851177951



## EASTON: BEST PRACTICES EASTON, PA

## Oak Steakhouse

- ► A newly renovated restaurant offering an upscale dining experience to town center residents and visitors
- ► Taking the place of a previous dollar store, it is part of the town revitalization strategy along Northampton Street



## Sources:

https://www.mcall.com/business/retail-watch/mc-biz-oak-steakhouseeaston-retail-watch-20170703-story.html https://www.lehighvalleylive.com/easton/2017/05/at\_oak\_steakhouse\_t he storm is.html



Previously: Dollar Store





## **BEST PRACTICES** SUMMARY

	Retail & Food	Aging-in-Place & Other Residential	College Partnerships
Chestnut Hill, PA	Retail recruiter hired to attract high-quality and neighborhood serving retailers to the Avenue	Luxury ground-up development in walking distance to town center with retail on ground floor	Campus shuttle routes include stops within the town center
Lancaster, PA	A mixed-use center for both public and university use, including café, event space, and administrative offices		University-owned child and adult daycare center adjacent to campus Partnerships with local restaurants and markets to provide their products on- campus
Lewisburg, PA	University bookstore accessible to students and residents/visitors		A university-operated Small Business Development Center in town center providing guidance to local businesses
Easton, PA	Unique dining experiences created to encourage local restaurant presence	Mixed-use upperclassmen student housing to provide retail & commercial space on ground floor accessible to all	

## **Community Engagement**

A hotel and marketplace partnership provides food/dining options and places to socialize for both community and students

Historic town landmarks revitalized to attract student and community participation

---

A satellite campus in town center where select coursework occurs, in addition to classes and events for the community

# 6. FINDINGS AND RECOMMENDATIONS



# TOWN CENTER VISION STATEMENT

"Swarthmore Town Center, Inc. is a non-profit whose purpose is to promote and plan educational, cultural, or charitable community events within the town center and physically enhance the business district through these events. The organization seeks to strengthen community; promote the downtown as an exciting place to live, shop and invest; improve the appearance of and access to the downtown; and to receive, administer and distribute funds in connection with any activities related to the above purposes."

# **STRATEGIES**

## HOUSING

Develop more high quality and diverse housing options with an emphasis on the active adult/senior market

## RETAIL

Create a retail recruitment and coordination strategy to create, attract and retain destination food and retail and revitalize underperforming commercial corridors

## PLACEMAKING

Provide robust community amenities and connectors for collaborative spaces to work and play.

# HOUSING STRATEGY GOALS

# Develop high quality and diverse housing options

- Advocate for multi-family development: Support condominium and townhome development on key parcels on Park Ave, Myers Ave and Dartmouth Ave corridors
- Pursue UBRC product with Swarthmore College: Explore the possibilities for UBRC on college owned land such as Morgan Circle with connection back to Town Center
- Explore a community housing development organization: Consider a subsidiary venture with private partner to hold selected properties on a long-term basis

# HOUSING

# LASELL VILLAGE ON THE CAMPUS OF LASELL COLLEGE NEWTON, MA

- Lasell Village is a university based retirement community sponsored by Lasell College. Open since May 2000, the "Village" combines the elements of lifelong learning, retirement living, support services, short-term rehabilitation, and long-term care.
- Suburban, 162-unit continuing care community 10 miles from Boston on 13.2-acre site
- Residents are required to develop an individualized learning plan as part of a living-learning community.
- Residents can participate in courses and events at Lasell Village, enroll in courses at Lasell College, mentor students, advise a student organization, volunteer, etc.





# RELAIL STRATEGY GOALS

# Attract and retain destination food and retail

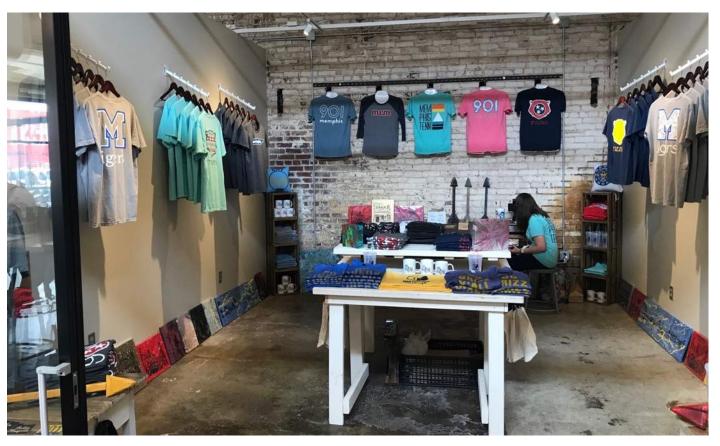
- Pursue a change in existing alcohol policy to attract restaurants and • patrons
- Hire a retail coordinator with an immediate focus on restaurants/food ulletconcepts at different price points and destination retailers
- Retain and expand Hobbs to include a retail incubator and other • Swarthmore College activity on upper floors
- Redevelop S. Chester Ave to include collaborative and/or co-working spaces • on the ground level
- Establish recommended standards for hours, signage, windows, and ulletaesthetics

# RETAIL

## EDGE ALLEY RETAIL INCUBATOR MEDICAL DISTRICT, MEMPHIS, TN

- Edge Alley is curated group of micro-retailers as well as a café, coffee roaster, and community space.
- Supported by the Medical District Collaborative, a group of district anchors hospitals, educational institutions and other stakeholders in the area east of Downtown Memphis.
- The collaborative conducted a competition to find microretailers and provided cash grants to help with startup.
- Retailers, makers, and entrepreneurs can apply for space at edge alley through a business competition sponsored by the Memphis Medical District Collaborative.





# PLACEMAKING STRATEGY GOALS

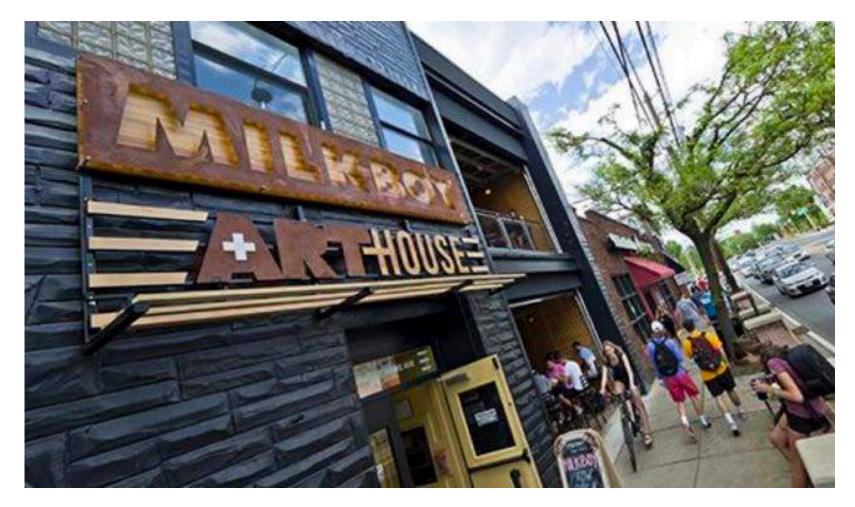
# Create robust community amenities and connectors

- Partner with Swarthmore College on programs to leverage institutional demand
- Work with SEPTA to prioritize underpass investments
- Renegotiate the community center lease to provide more inclusive community programming
- Reimagine the library to collocate with art studios and performance spaces
- Provide community WiFi in town center
- Study potential improvements to Thatcher Park and other green infrastructure investments

# PLACEMAKING

MILK BOY ARTHOUSE COLLEGE PARK, MD

- MilkBoy College Park is a new Artistic partnership between MilkBoy and University of Maryland's Clarice Center for the Performing Arts.
- Two-story building features performing arts venue with two stages, a full restaurant with seating and bars.
- MilkBoy Arthouse extends the University's culture offerings outside the boundaries of campus to reinvigorate and recharge the town of College Park.







# QUICK WINS

## Potential next steps to increase foot traffic in Town Center:

- Extend college shuttle for employees and students into Town Center 1.
- 2. Expand the Swarthmore College meal plan to employees (subsidized lunch cards)
- 3. Invest in a retail recruiter/coordinator and actively support this role within the Borough and Task Force
- Provide bikeshare or scootershare for Town Center and Swarthmore 4. College
- Provide community WiFi in Town Center 5.

# APPENDIX

## **RESIDENTIAL POPULATION** TAPESTRY SEGMENTATION PROFILE

Tapestry segmentation provides an accurate, detailed description of America's neighborhoods then further classifies the segments into LifeMode and Urbanization Groups.

U.S. residential areas are divided into 67 distinctive segments based on their socioeconomic and demographic composition. The 67 distinct markets of Tapestry detail the diversity of the American population.

Tapestry Segments are classified into 14 LifeMode groups and 6 Urbanization groups that share similar traits.

### 3% Savvy Suburbanites (1D) 14% 2% Exurbanites (1E) 16% 2% Top Tier (1A) 1% Urban Chic(2A) 0% 10%

### Swarthmore Borough Tapestry Segments

### Swarthmore





# **RETAIL DEMAND METHODOLOGY**

### RTA MARKETPLACE PROFILE

- Using data from ESRI Business Analyst (population, income, and consumer spending patterns), U3A conducted a "gap analysis" to identify which retail sectors present opportunities for growth.
- Retail sectors in which spending is not fully captured (demand > supply) are called "leakage" categories, meaning that the demand is leaking outside the study area.
- Retail categories in which more sales are captured than are generated by residents are called "surplus" categories (supply > demand).
- The gap analysis is limited to the purchasing power of study area residents; it does not capture data data from employees who commute to the study area or students who are not permanent residents.

#### **Retail MarketPlace Profile**

15 minute drive from Town Center Area: 56.3 square miles

Summary Demographics						
2018 Population						242,000
2018 Households						92,656
2018 Median Disposable Income						\$53,660
2018 Per Capita Income						\$34,555
2017 Industry Summary	NAICS	Demand (Retail Potential)	Supply (Retail Sales)	Retail Gap	Leakage/Surplus Factor	Number of Businesses
Total Retail Trade and Food & Drink	44-45.722	\$3,650,311,833	\$3,440,894,544	\$209,417,289	3.0	1.648
Total Retail Trade	44-45	\$3,297,079,839	\$3,125,044,051	\$172,035,788	2.7	1,084
Total Food & Drink	722	\$353,231,994	\$315,850,493	\$37,381,501	5.6	564
1998 - 999 M 491191	NAICS	Demand	Supply	Retail Gap	Leakage/Surplus	Number of
2017 Industry Group	100000	(Retail Potential)	(Retail Sales)		Factor	Businesses
Motor Vehicle & Parts Dealers	441	\$688,559,507	\$500.324.654	\$188,234,853	15.8	121
Automobile Dealers	4411	\$559,937,981	\$414,143,725	\$145,794,256	15.0	65
Other Motor Vehicle Dealers	4412	\$71,776,393	\$37,772,723	\$34,003,670	31.0	12
	4412	\$56,845,133	C. 4. 5. 5. 6. 7. 1	\$8,436,926	565023	43
Auto Parts, Accessories & Tire Stores	11000		\$48,408,207		8.0	1 0017
Furniture & Home Furnishings Stores	442	\$120,812,189	\$82,136,730	\$38,675,459	19.1	63
Furniture Stores	4421	\$67,277,826	\$42,199,931	\$25,077,895	22.9	29
Home Fumishings Stores	4422	\$53,534,362	\$39,936,799	\$13,597,563	14.5	34
Electronics & Appliance Stores	443	\$112,484,502	\$135,736,805	-\$23,252,303	-9.4	57
Bidg Materials, Garden Equip. & Supply Stores	444	\$218,314,507	\$170,849,895	\$47,464,612	12.2	63
Bidg Material & Supplies Dealers	4441	\$200,383,676	\$161,637,464	\$38,746,212	10,7	69
Lawn & Garden Equip & Supply Stores	4442	\$17,930,831	\$9,212,432	\$8,718,399	32.1	14
Food & Beverage Stores	445	\$615,552,274	\$839,333,670	\$223,781,396	-15.4	140
Grocery Stores	4451	\$557,867,738	\$754,114,498	-\$196,246,760	-15.0	93
Specialty Food Stores	4452	\$28,560,479	\$38,228,227	-59,667,748	-14.5	30
Beer, Wine & Liguor Stores	4453	\$29,124,057	\$46,990,945	-517,866,888	-23.5	17
Health & Personal Care Stores	448,4461	\$206,451,919	\$243,364,336	637,912,417	84	131
Gasoline Stations	447,4471	\$320,529,321	\$243,034,558	\$77,494,763	13.8	57
Clothing & Clothing Accessories Stores	448	\$196,133,834	\$182,918,442	\$13,215,392	3.5	133
Clothing Stores	4481	\$131,704,223	\$142,307,255	-\$10,603,032	-3.9	89
Shoe Stores	4482	\$28,332,006	\$19,445,129	\$8,886,877	18.6	20
Jeweiry, Luggage & Leather Goods Stores	4483	\$36,097,605	\$21,166,058	\$14,931,547	26.1	24
Sporting Goods, Hobby, Book & Music Stores	451	\$97,598,084	\$51,876,418	\$45,721,666	30.6	55
Sporting Goods/Hobby/Musical Instr Stores	4511	\$84,499,569	\$48,276,745	\$36,222,824	27.3	46
Book, Periodical & Music Stores	4512	\$13.098.515	\$3,599,673	\$9,498,842	66.9	9
General Merchandise Stores	452	\$504,343,784	\$460,442,568	\$43,901,216	4.6	59
Department Stores Excluding Leased Depts.	4521	\$370,887,964	\$379,167,348	-58.279.384	4.1	24
Other General Merchandise Stores	4529	\$133,455,820	\$81,275,220	\$52,180,500	24.3	35
Miscellaneous Store Retailers	453	\$145,184,655	\$94,354,829	\$50,829,826	21.2	169
Rodsts	4531	\$8,213,229	\$7,438.009	\$775.220	5.0	21
Office Supplies, Stationery & Gift Stores	4532	\$33,626,512	\$38,564,587	-54,938,075	6.8	44
Used Merchandise Stores	4533	\$13,233,789	\$9.343,455	\$3,890,334	17.2	32
Other Miscellaneous Store Retailers	4539	\$90,111,125	\$39,008,778	\$51,102,347	39.6	72
Nonstore Retailers	454	\$72,115,263	\$120,671,145	\$48,555,882	25.2	17
Electronic Shopping & Mail-Order Houses	4541	\$53,400,809	\$102,145,716	-\$48,744,907	-31.3	5
Vending Machine Operators	4542	\$3,345,309	\$2,868,823	\$476,486	7.7	4
Direct Selling Establishments	4543	\$15,369,145	\$15,656,606	8287,461	0.9	7
Food Services & Dinking Places	722	\$353,231,994	\$315,850,493	\$37,381,501	5.6	564
A CONTRACT AND A CONTRACT					-20.7	
Special Food Services	7223	\$8,560,279	\$13,020,510	64,460,231		27
Drinking Places - Alcoholic Beverages	7224	\$20,685,191	\$12,357,970	\$8,327,221	25.2	31
Restaurants/Other Eating Places Data Note: Supply (retail sales) estimates sales to cor	7225	\$323,986,523	\$290,472,013	\$33,514,510	5.5	505

Source: Est and Infogroup. Est 2018 Updated Demographics. Est 2017 Retail MarketPlace. Copyright 2018 Est. Copyright 2017 Infogroup, Inc. All rights reserved.

Prepared by Esri

## **RETAIL DEMAND METHODOLOGY** NEW RESIDENT DEMAND

Estimated Economic Impact from New Residents	
Potential New Residents:	100
Average Household Size:	2
New Residents	200
Estimated Annual Spend Per Resident <sup>1</sup>	\$10,323
Economic Impact (Spend X Residents)	\$2,064,600

Estimated Expenditure Per Resident <sup>1</sup>		
	Per Resident	Total
Metro Retail spend per person	\$ 10,323	\$1,032,300
Food at home	\$4,363	\$436,300
Food away from home	\$3,365	\$ 336,500
Apparel and services	\$1,833	\$ 183,300
Personal care products and services	\$762	\$ 76,200

#### New Resident Demand

	Total
<b>Grocery/Convenience</b> (Food at home)	436,300
Eating & Drinking (Food Away from home)	336,500
<b>Retail</b> (Apparel and services and Personal Care products and services)	259,500

<sup>1</sup>Consumer Expenditure Survey 2017, Bureau of Labor Statistics. https://www.bls.gov/news.release/cesan.nr0.htm

Potential Capture	Demand
30%	130,890
40%	134,600
15%	38,925
	304,415

## **RETAIL DEMAND METHODOLOGY** WORKER DEMAND

Worker Spend Spend Categories <sup>1</sup> :		
Weekly Expenses		\$226
Weekly Food		\$27
Weekly Food - Fast Food		\$16
Weekly Food - Full Service		\$13
Weekly Goods and Services	%	\$103
Department Stores	7.56%	\$8
Drug Stores	6.70%	\$7
Discount Stores	10.40%	\$11
Grocery Stores	19.30%	\$20
Clothing Stores	3.70%	\$4
Shoe Stores	2.80%	\$3
Sporting Goods Stores	2.73%	\$3
Electronics	6.88%	\$7
Jewelry Stores	3.36%	\$3
Office Supplies/Stationary/Novelty Gifts and Cards	6.90%	\$7
Warehouse Clubs	9.71%	\$10
Other Goods (florist, non-food vendors, etc.)	3.61%	\$4
Personal Care Shops	6.03%	\$6
Personal Services	3.92%	\$4
Other Services (not elsewhere classified)	3.48%	\$4
Entertainment (sporting events, live theater, concerts, movies)	4.35%	\$4

#### **Estimated Worker Demand**

	Annual Per Worker Potential	Total Demand	Capture Rate
Grocery/Convenience	\$1,950	\$3,899,168	30%
Eating & Drinking	\$1,508	\$3,016,000	40%
Retail Apparel & Services	\$3,483	\$6,966,014	15%

<sup>1</sup>Niemira, Michael P. and Connolly, John. ICSC Research Department. "Office-Worker Retail Spending in the Digital Age" 2012

Potential Demand

\$1,169,750

\$1,206,400

\$1,044,902

## **BENCHMARK METHODOLOGY** ALL COLLEGE TOWNS

Source of Da	Geographies Used	Metric	
Esri Business Analyst via American Community Survey	2 ½-mile radius from campus core 5-minute walkshed from town center	Population	
2017 IPEDS Data Center (Integrated Postsecor	Institution-Level	Undergraduate Population	
Google Maps	Campus core point and town center point	Walk time from campus to town center	
Esri Business Analyst via American Community Survey	5-minute walkshed from town center	Average Income	
Esri Business Analyst via American Community Survey	5-minute walkshed from town center	Median Age	
Esri Business Analyst via American Community Survey	5-minute walkshed from town center	Total Housing Units	
Esri Business Analyst via American Community Survey	5-minute walkshed from town center	Housing Overview (Tenure, Average Value, Housing Types)	
Esri Business Analyst via Info	5-minute walkshed from town center	Business Summary (Total Businesses, Types by Industry)	
CoStar	<sup>1</sup> /4-mile radius from town center	Retail Rent/SF	
Longitudinal Employer Household Dynamics	<sup>1</sup> ⁄4-mile radius from town center	Residents in Workforce Trends	
Longitudinal Employer Household Dynamics	<sup>1</sup> /4-mile radius from town center	Workers Trends	

#### ata

- y 2012-2016 Estimates & 2018 Forecast
- ondary Education Data System)
- y 2012-2016 Estimates & 2018 Forecast

fogroup, 2017

cs via US Census Bureau, 2015 cs via US Census Bureau, 2015

## **BENCHMARK GEOGRAPHIES** SWARTHMORE, PA

5-Minute & ¼-Mile Sheds from town center

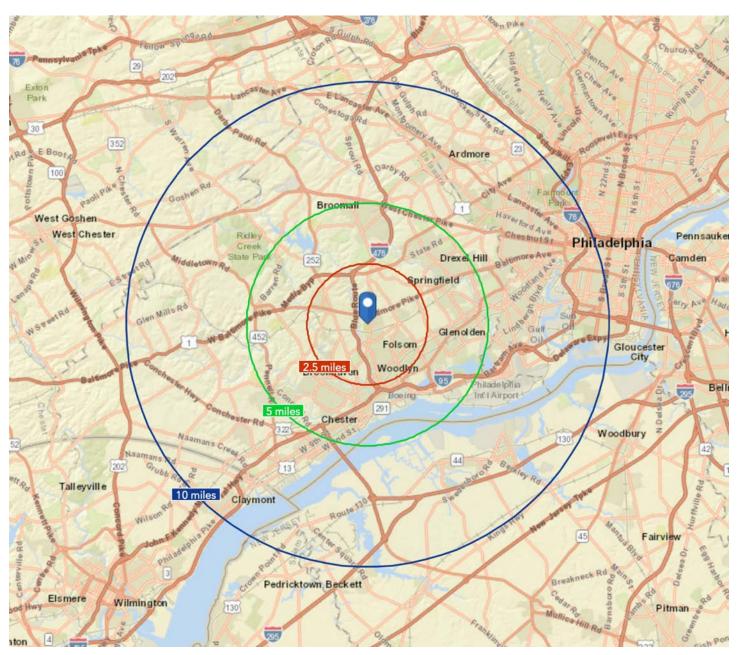
West Ave Little Crum Creek Park Lafayette A Fieldhouse Ln • hmore Bodine Av <sup>1</sup>⁄<sub>4</sub>-Mile Shed

5-minute Shed

Town center

O

2 <sup>1</sup>/<sub>2</sub>, 5, & 10-mile sheds from campus core



2 ½ -Mile Shed 5-Mile Shed 10-Mile Shed Campus core 0

## **BENCHMARK GEOGRAPHIES** PHILADELPHIA, PA

5-Minute & ¼-Mile Sheds from town center

Carlic St Pauls Church SEPTA R7 Gravers P Gravers Chestnut Ha Water Towe Recreation 0.25 mile Highlan <sup>1</sup>⁄4-Mile Shed 5-minute Shed

Town center

2 <sup>1</sup>/<sub>2</sub>, 5, & 10-mile sheds from campus core



2<sup>1</sup>/<sub>2</sub> -Mile Shed 5-Mile Shed 10-Mile Shed 0 Campus core

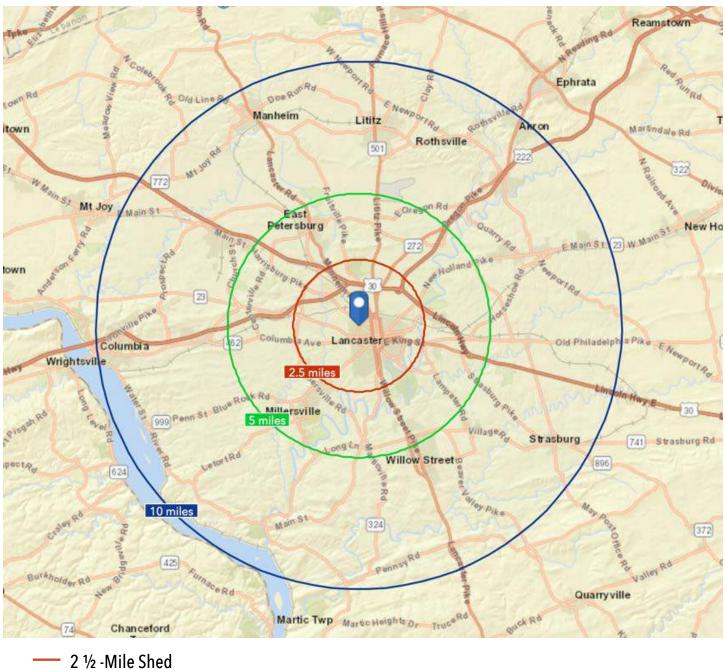
## **BENCHMARK GEOGRAPHIES** LANCASTER, PA

5-Minute & ¼-Mile Sheds from town center

E Walnut St St 222 E Fulton St Tobacco Ave Walnut St Cherry Chestnut St School Hous E Mari 23 E Chestn V Chestnut St S 5 minutes E Marion St Orange S S Marion St 22 E Grant St W Orange St 462 Grant St EKIN 0 N Grant Sta Lancaster WKin Mittiin St.E. Mittiin St St 24th Aly Vine 71st Aly ce S P s plum St 0.25 miles Water St alm S E Farnum W Farnum St <sup>1</sup>⁄<sub>4</sub>-Mile Shed 5-minute Shed

Town center

2 <sup>1</sup>/<sub>2</sub>, 5, & 10-mile sheds from campus core



<sup>5-</sup>Mile Shed 10-Mile Shed

Campus core

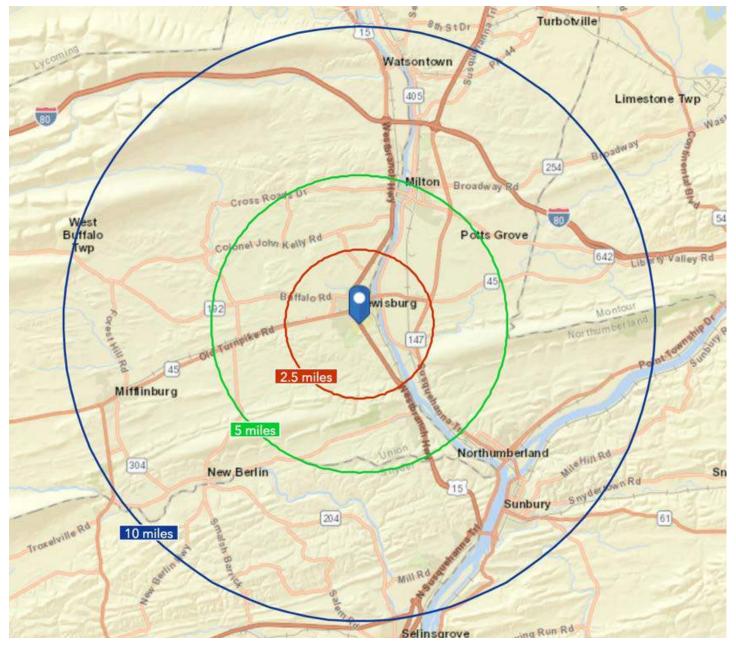
## **BENCHMARK GEOGRAPHIES** LEWISBURG, PA

5-Minute & ¼-Mile Sheds from town center

Buffalo Rd S Water S. Walnut BIH Front St Run Cuttonte Buttalo Aly a 15 Barton St Mill St 0.25 miles ams Malcom St. B <sup>1</sup>⁄4-Mile Shed 5-minute Shed

Town center

2 <sup>1</sup>/<sub>2</sub>, 5, & 10-mile sheds from campus core



2 ½ -Mile Shed 5-Mile Shed 10-Mile Shed Campus core 0

## **BENCHMARK GEOGRAPHIES** EASTON, PA

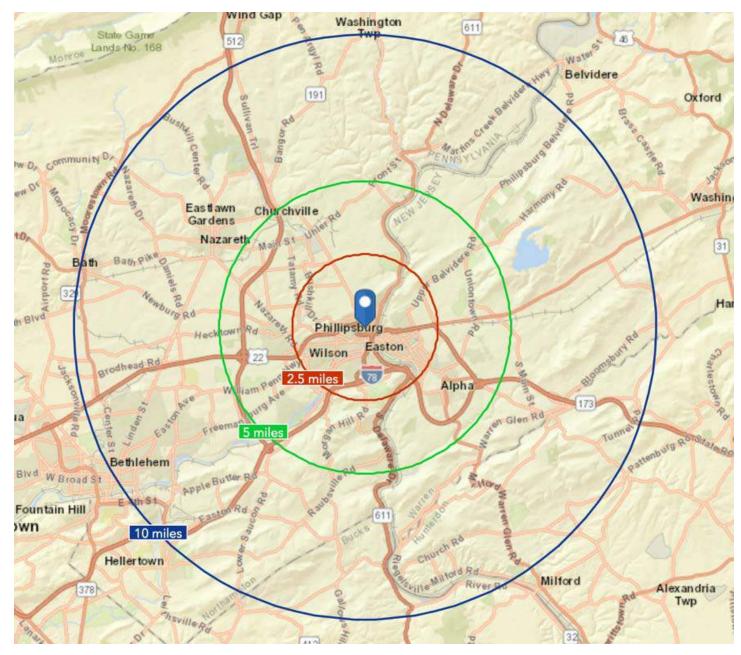
5-Minute & ¼-Mile Sheds from town center

College Bushkill Dr 22 248 Riverside 5 minutes N Locust S West Sturch St CLAVE. Z 0 Northampton St Easto orthampton St Pine St pine S st St 4th St spruce St 0.25 miles S Union Lehigh Ston Washington St chigh <sup>1</sup>⁄<sub>4</sub>-Mile Shed 5-minute Shed

O

Town center

2 1/2, 5, & 10-mile sheds from campus core



2<sup>1</sup>/<sub>2</sub> -Mile Shed 5-Mile Shed 10-Mile Shed Campus core 0

